



Staffordshire  
University  
Services Limited

## Job Description

<b>Job Title</b>	<b>Education Research Associate (KTP)</b>
<b>School/Service/Institute</b>	Health, Education, Policing and Science
<b>Normal Workbase</b>	Stockton-on-Tees
<b>Tenure</b>	Fixed Term for 30 months
<b>Grade/Salary</b>	£30,000-£38,000 depending on experience
<b>FTE/Hours</b>	Full time working 37.5 hours per week (1.0 fte)

### Job Purpose

- Based at our main offices in Stockton-on-Tees, in County Durham, we have an exciting opportunity to work on a collaborative project between Nisai Group Limited and Staffordshire University. Nisai specialises in online education both in the UK and SE Asia, especially for those learners with additional needs. The aim of this Knowledge Transfer Partnership (<https://www.ktp-uk.org/graduates/>), known as "Nisai Group – innovation in service delivery project" and funded by InnovateUK is to develop innovative service models delivering effective education to young people disengaged from mainstream education as a result of the COVID 19 pandemic and its continued impacts.
- The project will lead directly to the delivery of new services to the market and establish a rich research base for further business development.
- Working closely with Nisai Group and academics at Staffordshire University, the successful candidate will be skilled at service research and evaluation, data analysis and stakeholder engagement.

### Relationships

Reporting to:	Paul Keenleyside, Nisai Group Jim Pugh, Staffordshire University
Responsible for:	KTP project delivery and development
Key working relationships:	Nisai Group Chief Operating Officer Nisai Group Customer and Student Support Team Manager Nisai Group Head of Educational delivery Nisai Group Business Development Manager Staffordshire University Academic Supervisor

## Main Activities

- To create qualitative research methodology and investigate the current state of qualitative data collected within the Nisai Group and assess for utility
- To develop a robust qualitative research methodology for the assessment of learner journey and quality of experience
- To develop ethical framework, permissions and safeguards to ensure the robust support and protection of participants in research activity
- To conduct the qualitative research programme with pupils, parents and external stakeholders and to develop ideas and design services methodologies that support client goals and learning objectives.
- To research into the U.K. schools' market and the underlying trends that could inform decisions on resource allocation
- To carry out impact analysis on various programmes offered by Nisai Group in terms of its Stakeholders
- To research into the development and future trajectory of the education market both in U.K. and Asia
- To utilise case studies to demonstrate the value added to Stakeholders through the Nisai experience
- To prepare Academic papers on the impact of blended /online learning and its beneficiaries, its development and future
- To collaborate with internal stakeholders on the design, implementation and taking to market of new educational services
- To ensure the sustainability of the projects objectives through contributing to training and the development of training materials
- To undertake appropriate professional development and mandatory training activities as identified or required.
- The role holder is required to minimize environmental impact in the performance of their role and to actively contribute to the delivery of the University's Environmental Sustainability Policy

## Special Conditions

The role holder will be required to travel between sites from time to time in a cost-effective manner, which may be through the use of a car; however, the intention is to use

public transport (trains and Tube) wherever possible.

### **Professional Development**

The University will support and encourage the postholder to engage in continuous professional development activities through the YOURCareer@Staffs framework. This framework supports postholders to identify appropriate development opportunities.

### **Variation to Job Description**

The University reserves the right to vary the duties and responsibilities of its employees within the general conditions of the Scheme of pay and conditions and employment related matters. Thus, it must be appreciated that the duties and responsibilities outlined above may be altered as the changing needs of the service may require.

### **Conditions of Service**

The postholder will be employed by Staffordshire University Services Limited. Staffordshire University Services Limited is a wholly owned subsidiary company of Staffordshire University which recruits and provides both academic and professional support staff to the University. You will be subject to Staffordshire University's policies and procedures and will be eligible to participate in the Staffordshire University Pension Scheme.

### **Informal Discussion**

Should you wish to discuss this vacancy informally before making an application please contact:

Jim Pugh, Director for the Institute of Education  
j.pugh@staffs.ac.uk

Any queries relating to right to work eligibility should be directed to  
[recruitment@staffs.ac.uk](mailto:recruitment@staffs.ac.uk)

### **Application Procedure**

We encourage applicants to apply on-line at our website <http://jobs.staffs.ac.uk> as the system is user-friendly and simple to complete.

We ask that all applicants ensure that they have provided comprehensive information under each criterion in the Supporting Statements section of the application form and, if necessary, add any relevant additional information in the Additional Information Section. The University will use anonymous application forms for this role; however, we recognize that applicants may want to include additional information. If you choose to upload any supporting documents that contain identifiable data, your application will no longer be considered anonymous.