



Person Specification

The qualifications, experience, knowledge, skills and personal qualities outlined below provide a summary of what is required to carry out this job effectively. They also form the selection criteria on which a decision to appoint will be made. Criteria marked 'A' will be the main criteria against which your application will be shortlisted so please ensure that you provide evidence of how you meet the shortlisting criteria in your application. You may accompany your application with additional information including a CV if wished.

Job Title: Cleaning Team Member
School/Service/Institute: Estates and Commercial Services

Selection Criteria Description	<i>Essential or Desirable</i>	<i>Application and/or Interview</i>
A knowledge and experience of cleaning methods and use of powered equipment	E	A/I
A willing and conscientious attitude to work	E	A/I
Ability to display initiative	E	A/I
The ability to work individually or as part of a team	E	A/I
Able to demonstrate previous experience of providing excellent customer care	E	A/I
Able to communicate with colleagues, staff, students and members of the public	E	A/I
Willingness to undertake appropriate training and structured induction programme as a start to Continuing Professional Development (CPD) at the University	E	A/I
An appropriate cleaning qualification e.g. BICS	D	A/I
Previous Health & Safety, COSHH and Manual Handling training	D	A/I
An understanding of the University's strategy and values, with the ability to demonstrate behaviours that align to the values	E	I

***Key**

[A] Application form

[I] Interview

To be assessed against the information provided in the relevant steps of the application form and the evidence required under Section 4, 'Supporting Statements'

To be assessed during the interview process including selection tests or presentation, as appropriate.