Job Description

General Details

<table>
<thead>
<tr>
<th>Job title:</th>
<th>Student Ambassador Manager (Ref SR14-01)</th>
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<tbody>
<tr>
<td>Faculty/School/Service:</td>
<td>Student Recruitment and Admissions</td>
</tr>
<tr>
<td>Normal Workbase:</td>
<td>Stoke Campus</td>
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<tr>
<td>Tenure:</td>
<td>Fixed Term secondment to cover maternity leave</td>
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<tr>
<td>Hours/FTE:</td>
<td>Full-time (37 hours per week)</td>
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<tr>
<td>Grade/Salary:</td>
<td>Grade 6, currently £27,057 - £31,342 per annum</td>
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<tr>
<td>Date Prepared:</td>
<td>September 2014</td>
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Job Purpose

To co-ordinate the delivery of the Student Ambassador Team, including leadership and management, recruiting, training and working with other teams to deliver a customer-focussed team which supports the University's recruitment objectives.

To lead and deliver a number of Student Recruitment and Widening Participation projects connected to the Enquiries and Events Team, for example Y12 Residential Summer Schools and staffing and training for open days.

To support the Head of Enquiries and Events by making independent decisions and taking ownership of the Student Ambassador Scheme.

Relationships

<table>
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<tr>
<th>Reporting to:</th>
<th>Head of Enquiries and Events</th>
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<td>Responsible for:</td>
<td>Student Ambassador Administrator, Student Ambassadors</td>
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Main Activities

a) To assist the Head of Enquiries and Events to deliver a responsive, flexible, efficient and recruitment-focused Ambassador Team which meets the needs of both the customer and the University.

b) Line-management of Student Ambassador Administrator and student ambassadors and overall responsibility for their recruitment, training and ongoing evaluation.

c) To liaise closely with the Enquiries and Events Manager to manage the delivery of a customer and sales focused team across the Student Ambassador Scheme, the Enquiries Team and the Events Team, initiating cross team working, sharing of good practice, delivery of projects (including open days) and the development of new project areas.

d) To manage a number of key Widening Participation initiatives, that aim to inspire and inform young people who may not usually consider University, about the benefits of higher education, including project planning and delivery of the Ambassadors in schools workshops and the Year 12 UniLife residential event.

e) To project manage events connected to the Student Ambassador Team including:
   - Activity profiling, monitoring, evaluation and dissemination
   - Budget profiling, monitoring and reporting
- Measure impact of project activity on beneficiaries
- Produce evaluation reports (for both internal and external sponsors)
- Liaise/network with internal/external partners on current and future project developments

f) To develop workshops and activities designed to encourage and inspire/raise aspirations of young people to consider Higher Education and to train ambassadors in the delivery of these workshops.

g) To work with Faculties to ensure the relevant training is brought to subject specific Ambassadors in order that they can be utilised to their full potential.

h) To work across the Enquiries and Events Team to deliver open days, for example training staff and student ambassadors, managing staffing rotas, briefing teams, delivering key messages.

i) Contribute to the development, co-ordination and delivery of any other recruitment activity (eg academic tasters, university experience visits, progression workshops, residential etc).

j) To plan and deliver the annual Student Ambassador Awards evening.

k) Attend a variety of networking opportunities (eg meetings, groups, forums, seminars, workshops, conferences etc) to represent the Recruitment Team and Staffordshire University with respect to partnership and student recruitment objectives.

l) To ensure that ‘duty of care’, ‘child protection’ and ‘health and safety’ policies are all embedded within the scheme.

m) To deputise in the absence of the Head of Enquiries and Events.

n) To be involved in the promotion of the University and relevant projects through talks, presentations and workshops.

o) To represent the University at UCAS conventions and other activities.

p) To support student recruitment during Clearing.

q) To perform any other reasonable duties within Student Recruitment and Admissions and the University ie attendance at Awards Ceremonies, as may be assigned by the Director of Student Recruitment and Admissions.

**Special Conditions**

This post is available on a fixed term secondment basis to cover maternity leave from October 2014 until approximately 31 July 2015.

This post is exempted under the Rehabilitation of Offenders Act 1974 and as such, appointment will be subject to the University being satisfied with the outcome of an enhanced check of criminal records via the Disclosure and Barring Service (DBS) (formerly Criminal Records Bureau). This will include details of cautions, reprimands or final warnings, as well as convictions.

The post holder will be required to work outside normal office hours, in the evenings and at weekends, supporting recruitment activities and will be expected to stay overnight at residential events and train Student Ambassadors on occasional weekends. In addition, the post holder will perform any other reasonable duties within Student Recruitment and Admissions and across the University, ie, attendance at Awards Ceremonies, as may be assigned by the Director of Student Recruitment and Admissions.

During busy periods, the post holder will be required to support other colleagues across Student Recruitment and Admissions in cross team working, creating a flexible and agile team which can respond to peaks in demand, during key recruitment periods such as UCAS Conventions and the clearing campaign. Some of this work will include travelling in the UK and abroad.

The office operates flexible working hours.

To be committed to working with the University to further improve the carbon footprint/environmental issues.
Variation to Job Description

Staffordshire University reserves the right to vary the duties and responsibilities of its employees within the general conditions of the Scheme of pay and conditions and employment related matters. Thus it must be appreciated that the duties and responsibilities outlined above may be altered as the changing needs of the service may require.

Conditions of Service

The post is subject to such terms and conditions of employment as negotiated between the Board of Governors of the University and the recognised trade unions, and/or the employees of the University. In negotiating such terms and conditions the Board of Governors will consider any appropriate advice received from the Universities and Colleges Employers Association (UCEA).

Informal Discussion

Should you wish to discuss this vacancy informally before making an application please contact:

Catherine Cook, Head of Enquiries and Events on 01782 294864

Application Procedure

We encourage you to apply on-line at our website http://jobs.staffs.ac.uk as the system is user friendly and simple to complete.

Please note that the University will not consider a Curriculum Vitae attached in support of your application and will not use this document in the shortlisting process. Consequently, we would ask all applicants to ensure that they have provided comprehensive information under each criteria in the Supporting Statements section of the application form and, if necessary, add any relevant additional information in the Additional Information Section.

The closing date is midnight on Monday 6 October 2014.

For information, interviews will be held on Monday 20 October 2014.

Guidance for Disclosure Applicants

Please note that, if you are offered this position, the appointment procedure requires you to apply for either a Standard or Enhanced level of Disclosure with the Disclosure & Barring Service (DBS) (formerly CRB) as detailed in the enclosed job description.

Standard Disclosures are primarily for posts that involve working with children or vulnerable adults or is of such a kind where the postholder will have access to these groups in the course of their normal duties.

Enhanced Disclosures are for posts that involve a far greater degree of contact with children or vulnerable adults. In general the type of work will involve regularly caring for, supervising, training or being in sole charge of such people.

A Disclosure is a document containing information held by the police and government departments. It can be used by employers to make safer recruitment decisions and is provided by the Disclosure & Barring Service (DBS), an executive agency of the Home Office. Disclosures will provide details of a person’s criminal record including cautions, convictions, reprimands and warnings held on the Police National Computer (PNC). Depending on the level of Disclosure it might also contain information held by government departments and local police forces.

In applying for a Disclosure you will be provided with the relevant form and guidance notes supplied by DBS.
must carefully complete and return the form and send it to Personnel Services together with various original documents confirming your identity (full details will be provided at the time).

Your completed Disclosure application form will be countersigned and forwarded to the DBS by Personnel Services.

The DBS will then undertake the necessary checks with the Police and other relevant authorities.

After all checks have been carried out, the DBS will send a Disclosure to at your home address, which will list any details obtained from those checks (except in the case of Additional Information which is released to the University only, by the Chief of Police). You will then need to arrange to provide the original Disclosure to a member of Personnel Services, in order for the clearance to be verified. In the event of the DBS check highlighting information held on any of the databases accessed, a member of Personnel Services may contact you to arrange a meeting to discuss the details in order to make an informed decision as to whether or not this affects the offer of appointment. The final decision as to whether your appointment can proceed will be made by the Director of Human Resources.

Policy Statement on the Recruitment and Employment of Ex-Offenders

Background

The first priority of Staffordshire University is the safety and welfare of children and vulnerable adults in our care, who use the services of the University or come into contact with members of the University. We intend to achieve this by exercising rigour and vigilance in employment-making; criminal record Disclosures are central to this.

Recipients of criminal record Disclosures must duly comply with the DBS code of practice as well as the University’s policies and procedures. Disclosure information will be treated as sensitive personal data; recipients will follow the University’s data protection and criminal record checking procedure when handling Disclosure information. The University will treat all applicants fairly judging peoples’ criminal records on merit, in accordance with the law and in relation to the responsibilities of the post in question. The University will not subject anyone who discloses a criminal record to unfair treatment on the basis of convictions subject to relevant legislation and reasonable judgement.

Policy Statement

- As an organisation using the Disclosure & Barring Service (DBS) Disclosure service to assess applicants’ suitability for positions of trust, Staffordshire University complies fully with the DBS Code of Practice and undertakes to treat all applicants for positions fairly. It undertakes not to discriminate unfairly against any subject of a Disclosure on the basis of a conviction or other information revealed.

- Staffordshire University is committed to the fair treatment of its staff, potential staff or users of its services, regardless of gender, race, nationality, religion or belief, disability, age, sexual orientation or trade union activity or offending background.

- We have a written policy on the employment of ex-offenders which is available on the University’s website.

- We actively promote equality of opportunity for all with the right mix of talent, skills and potential and welcome applications from a wide range of candidates, including those with criminal records. We select all candidates for interview based on their skills, qualifications and experience.

- A Disclosure is only requested after a thorough risk assessment has indicated that one is both proportionate and relevant to the position concerned. For those positions where a Disclosure is required, all job advertisements and job descriptions will contain a statement that a disclosure will be requested in the event of the individual being offered the position.

- Where a Disclosure is to form part of the recruitment process, we encourage all applicants to provide details of their criminal record at an early stage in the application process and we guarantee that this information will only be seen by those who need to see it as part of the recruitment process.

- Unless the nature of the position allows Staffordshire University to ask questions about your entire criminal record, we only ask about ‘unspent’ convictions as defined in the Rehabilitation of Offenders Act 1974.
We ensure that those at Staffordshire University who are involved in the recruitment process have been suitable trained to identify and assess the relevance and circumstances of the offences. We also ensure that they have received appropriate training and guidance in the relevant legislation relating to the employment of ex-offenders, e.g. the Rehabilitation of Offenders Act 1974.

At interview, or in a separate discussion, we ensure that an open and measured discussion takes place on the subject of any offences or other matter that might be relevant to the position. Failure to reveal information that is directly relevant to the position sought could lead to a withdrawal of an offer of employment.

We make every subject of a DBS Disclosure aware of the existence of the DBS Code of Practice and make a copy available on request.

We undertake to discuss any matter revealed in a Disclosure with the person seeking the position before withdrawing a conditional offer of employment.

Having a criminal record will not necessarily bar you from working with us. This will depend on the nature of the position and the circumstances and background of your offences.