

Job Description

Staffordshire University Services Ltd

General Details

Job title:	Technical Assistant – Resource Stores (TS19-01)
School/Service:	Technical Services
Normal Workbase:	Stoke Campus
Tenure:	Permanent
Hours/FTE:	Full time working 37 hours per week
Grade/Salary:	Grade 4
Date Prepared:	September 2018

Job Purpose

To provide assistance across a range of technical provision supporting the teaching delivery, student learning, research and enterprise work in the area of Media & Communications and across other technical areas as required.

Relationships

Reporting to:	Technical Services Manager – Media & Communications
Responsible for:	N/A

Main Activities

- To efficiently operate an Online equipment and facilities loan system spanning all specialist and non-specialist portable resources.
- To coordinate the administration of specialist portable equipment, and associated inventory and maintenance programmes.
- To provide technical assistance in setting up equipment, workshops and studios for timetabled teaching sessions, open access, research, open days, Schools and College events.
- To undertake an ongoing informal assessment of student competence and the effectiveness of skills instruction delivery techniques, including verification of student understanding and attendance.
- To undertake routine calibration, configuration and operation of specialist and non-specialist technical equipment.
- To develop and maintain handouts or guides on the correct use of specialist equipment and/or to help demonstrate good skill techniques.
- To assist in the management of resources including recommendations for improvements, the preparation of orders, ordering/issue of consumable materials and associated stock and storekeeping tasks and administration of inventories.
- To assist with the planned maintenance, repair and servicing including problem solving related to specialist technical equipment.
- To liaise closely with academic and other technical staff in relation to teaching facility developments and

support requirements.

- To identify new technological developments and distribute knowledge within the team, making recommendations and suggestions to the Technical Services Manager on future investment needs within technical areas.
- To ensure that Health and Safety legislation and regulations are adhered to and that technical areas are kept in a safe and orderly manner, including facilitating the implementation of a Health and Safety policy and providing advice on safe working practices.
- To contribute to regular Health and Safety audits and/or inspections and write risk assessments for technical activities as necessary.
- To encourage collaborative work between all technical teams across the University, building strong working relationships and promoting the effective use of resources and ensuring that shared objectives are achieved.
- To provide technical support for research projects as required.
- To assist with enterprise and commercial work by providing technical knowledge and skills when required and promoting University facilities for enterprise activities.
- To assist in the delivery of technical cover when dealing with external consultancy.
- To undertake continuous professional development in order to ensure a current awareness of developments in related academic and technical areas.
- To provide support cover across other technical subject areas as and when required, according to individual technical expertise.
- To proactively engage in and fully support any initiatives introduced to raise the profile of the technical team.
- To provide support when required on University open days and recruitment events, including weekend working.
- To undertake other such responsibilities as may reasonably be required by the Head of Technical Services and/or Technical Services Manager.

Special Conditions

There will be a need for the post holder to work evenings and occasional weekends to cover marketing and recruitment activities.

The organisation is keen to support staff in achieving high standards and will expect continuous professional development to ensure up to date knowledge and technical skills in related areas.

To be committed to working with the University to further improve the carbon footprint/environmental issues.

Variation to Job Description

The employer reserves the right to vary the duties and responsibilities of its employees within the general conditions of the Scheme of pay and conditions and employment related matters. Thus it must be appreciated that the duties and responsibilities outlined above may be altered as the changing needs of the service may require.

Conditions of Service

If you are successful in being appointed to a professional support role at Grades 1-6, you will be employed by Staffordshire University Services Limited (SUS Ltd).

Staffordshire University Services Limited (SUS Ltd) is a wholly owned subsidiary company of Staffordshire University which provides professional support staff to undertake various roles and responsibilities associated with grades 1 to 6 on the Staffordshire University pay scale. You'll work alongside, and under the direction of colleagues, within the University's Schools and Services in the delivery of our University Plan and supporting KPIs. You will be subject to Staffordshire University's policies and procedures and will be eligible to participate in the Staffordshire University Services Limited (SUS Ltd) Pension Scheme

Informal Discussion

Should you wish to discuss this vacancy informally before making an application please contact:

Richard Mortimer – Technical Services Manager – Media & Communications

r.j.mortimer@staffs.ac.uk

Application Procedure

We encourage you to apply on-line at our website <http://jobs.staffs.ac.uk> as the system is user friendly and simple to complete.

We would ask all applicants to ensure that they have provided comprehensive information under each criteria in the Supporting Statements section of the application form and, if necessary, add any relevant additional information in the Additional Information Section.