

Celebrating Staff Success

Awards Ceremony 2014





Awards Ceremony **2014**

Featured Awards

- Professorial Appointments
- Teaching Excellence Fellowships
- HEA Fellowships
- Business Engagement Awards
- Green Impact Awards
- 25 yrs Contribution to the University Award
- Outstanding Manager Award
- Outstanding Leader Award
- Equality and Diversity Award
- Student Experience Awards
- Best Newcomer Award
- Qualification Successes
- Excellence Awards





Professor Michael Gunn



As we celebrate our centenary year, it is important to reflect on the important role of our staff in leading the successful evolution of Staffordshire University and providing 100 years of education heritage. Our institution has always been friendly, relevant and vocationally inspired and it is a tribute to you that we have maintained these traditions, always in a modern fashion.

We are reminded that it is your commitment, your dedication and your willingness to go the extra mile that allows us to continue to deliver our mission and provide a first class student experience. The pride with which you carry out your roles and ensure our customers are at the heart of all we do cannot go unnoticed. Whether it is research and scholarship, teaching and supporting learning, or providing outstanding services and support, the difference you make throughout our communities is obvious and should be commended.

This, our seventh Celebrating Staff Success event, is the perfect opportunity for colleagues from across the University, to recognise and celebrate the achievements of our exceptional staff. It is with great pleasure that we say thank you and join in congratulating you on your hard work, passion and individual achievements, while reflecting on the values, contributions and innovation in place across the organisation that continues to make Staffordshire University an exciting and inspirational environment in which to work.

Thank you and congratulations

A handwritten signature in black ink, appearing to read 'M Gunn', written in a cursive style.



Wednesday 17 September 2014

- 3.00pm** **Arrival, Registration and Afternoon Tea Reception**
The Kings Hall, Stoke Town Hall, Stoke-on-Trent
- 4.00pm** **Introduction**
Nina Nannar, University Honorary Doctor
- 4.05pm** **Welcome**
Professor Michael Gunn, Vice-Chancellor
- 4.10pm** **Presentation of Awards – Part One**
- Professorial Conferments**
Presented by Vice-Chancellor, Professor Michael Gunn
- Teaching Excellence Fellowships**
Presented by Professor Allan Howells, Deputy Vice-Chancellor
(Research, Enterprise and External)
- HEA Fellowships**
Presented by Professor Allan Howells, Deputy Vice-Chancellor
(Research, Enterprise and External)
- Business Engagement Awards**
Presented by Kevin Oakes, University Honorary Doctor,
Chief Executive of Steelite International plc
- Outstanding Leader Award**
Presented by University Governor, Mike Herbert
- Equality and Diversity Award**
Presented by University Honorary Doctor, Mike Wolfe
- Green Impact Awards**
Presented by Director of Finance and Infrastructure, Mark Hattersley
- Student Experience Awards 2014**
Introduced by Students' Union President, Mel Ramsay
- Outstanding Manager Award**
Presented by David Gage, Vice-Chairman, Board of Governors
- Best Newcomer Award**
Presented by The Lord Stafford DL FRAGS, Chancellor
- 5.15pm** **Interval**



5.35pm

Presentation of Awards – Part Two

25 Years Contribution to the University Awards

Presented by University Secretary, Ken Sproston

Qualification Successes

Introduced by Executive Director of Corporate Services, Ian Blachford

Presented by Professor Michael Gunn

Excellence Awards

Introduced by Nina Nannar

Presented by Professor Michael Gunn

8.00pm

Closing Remarks

Nina Nannar





Professorial Conferments

The award of Professor reflects the high standing of a member of staff in activities, which support the University's values. Whilst the criteria used by the University is designed to recognise activity normally associated with professorial work in Higher Education, the assessment process gives equal weight to the skills and achievements of teachers, entrepreneurs and practitioners.

In order to secure a professorship, a candidate must be outstanding and have significant achievements in at least one of the following areas:

- Scholarship, research, knowledge transfer and professional practice,
- Teaching, curriculum development and pedagogic practice,
- Academic and/or professional citizenship and reputation,
- Academic leadership that has furthered the University's aims.

At Staffordshire University, the award of professorial titles demonstrates the outstanding nature of staff achievement across a diverse range of activity.



Ian Brown

Professor of Fine Art
Faculty of Arts and Creative Technologies

The award of professorship celebrates Ian's distinguished contribution to teaching and research. His expertise in areas of contemporary art practice, such as commodity culture, cultural identity and the interface between the natural world, technology and human experience have been widely recognised and have resulted in Ian presenting his research at a number of events and institutions including: California College of the Arts, San Francisco; For-Site Foundation, Nevada City, California; Goldsmiths University of London, London Metropolitan University and as part Salon Satellite, Berlin.

Ian, who has been with the University since 2005, has exhibited internationally as an individual artist and as part of the artists group Common Culture. Exhibitions include: New Art Exchange, Nottingham (2013); SIA Gallery, Sheffield (2013); Wimbledon Space, London (2013); Fold Gallery, London (2012); Die Raum, Berlin (2011); Manifesta 8, Murcia, Spain (2010); The Golden Thread, Belfast (2010); Solar, Vila do Conde, Portugal (2009); Lewis Glucksman Gallery, Cork (2009); David Cunningham Projects, San Francisco (2009); LeVall gallery, Novosibirsk, Russia (2008); The Bluecoat, Liverpool (2008).

He has recently produced a performance work for National Maritime Museum London, relating to maritime disaster, and is working on new projects with Grizedale Arts in Cumbria, recognising the relationships between music and humour as expressions of cultural identity.



Dr Claude Chibelushi

Professor of Cognitive Digital Media
Computing
Faculty of Computing, Engineering & Sciences

The award of a professorship celebrates Claude's contribution to research, academic leadership, teaching, and curriculum development. He has made seminal contributions to knowledge in the area of machine intelligence for processing digital media. His applied research enriches his teaching and produces innovative computing tools for digital entertainment, automotive, healthcare, forensics, and public security applications. Claude publishes in leading journals and conference proceedings, with UK and overseas collaborators, including world-leading companies such as BMW AG. He co-founded AVA Technologies Ltd and serves as leader or member of executive or advisory groups; including management teams or committees, and editorial boards of international journals such as 'IET Image Processing' a journal published by the world-renowned Institution of Engineering and Technology. He is Director of the Centre for Information, Intelligence and Security Systems; and Chair of the Faculty Research Degrees Sub-Committee. His teaching experience has included appointments at the University of Wales Swansea, Baden-Wuerttemberg Cooperative State University (Germany), and University of Zambia. Claude is a Chartered Engineer, Fellow of the British Computer Society, Member of the Institution of Engineering and Technology, and Senior Fellow of the Higher Education Academy.



Associate Professors are defined by their growing distinction, standing and leadership in their subject, discipline and/or practice. Through their research and scholarship, external engagement and teaching, associate professors contribute to the advancement of the University's reputation.

The criteria used for the appointment of associate professors is the same as the criteria followed for full professors, but applicants for an associate professorship will need to demonstrate significant achievement in either scholarship, research, knowledge transfer and professional practice or teaching, curriculum development and pedagogic practice. In all cases, the University expects to see evidence of high-level competence in, and commitment to, teaching and student learning.

Margaret Bannerman

Associate Professor in Enterprise and Education Development
Faculty of Health Sciences

The award of Associate Professor of Enterprise and Education Development acknowledges the skills and achievements of Marg's entrepreneurial activities in teaching, learning and partnership working, with national organisations such as, FPA, G4S, CAPITA and Red Snapper. The award provides recognition of Marg's established commitment to working with National Bodies such as; the RCN, DH, BASHH, UKAFN, GUNA and the Home Office, to contribute and develop National Standards. Marg has presented at national and international conferences her User Informed Health Assessment Model which is detailed in 'Improving Sexual Health Advice (Wakely, Cunnion and Chambers, 2003). This work formed the basis of the pioneering and successful application of a User Informed Curriculum Design (UICD) Model, which not only underpins innovation in teaching, learning and assessment, but also contributes to National Standard Setting. Marg intends the role to act as a conduit for active knowledge exchange and scholarly activity to test the UICD Model and take the lead by encouraging and facilitating the development of teaching staff, who may not recognise their potential for enterprise activities. Marg's current area of research is Post registration Nurse Education and Training.

Dr Elhadj Benkhelifa

Associate Professor in Computer Science and Information Systems
Faculty of Computing, Engineering & Sciences

The award of Associate Professorship acknowledges Dr Benkhelifa's academic excellence and leadership in research, research-informed teaching, business-university collaboration, research supervision and income generation, within the School of Computing.

Dr Benkhelifa's research is multidisciplinary by nature and mostly business-led. He is becoming one of the leading researchers in the area of Cloud Computing. His research tackles contemporary and emerging challenges in digital technologies; with his team and collaborators, he has published widely in his areas of expertise and has co-chaired several highly successful international workshops and conferences. Dr Benkhelifa is currently the Faculty Director of the Mobile Fusion Applied Research Centre and the Founding Head of the Cloud Computing and Applications Research Group. Dr Benkhelifa is an Editor of a number of peer-reviewed journals, Fellow of the UK Higher Education Academy, a professional member of IEEE and BCS, and a Senior Visiting Fellow to the University Campus Suffolk.

Dr Mehtap Hisarcikilar

Associate Professor of Economics
Faculty of Business, Education and Law

The award of Associate Professorship celebrates Mehtap's significant contribution to teaching, knowledge transfer and research. Her expertise in economics and applied econometrics has seen her publish numerous peer-reviewed articles and book chapters, take part in externally funded projects, supervise postgraduate students, and undertake editorial and reviewer roles. Mehtap has presented her work at various international conferences and she has taken part in the organisation of national and international academic meetings. Her research expertise is in the field of labour, gender, education and international economics. Mehtap has been working at Staffordshire University since 2011. She is the coordinator of the OSF-Staffordshire University PhD Scholarship Programme. In addition to her former employment at Istanbul Technical University, she has been invited to various universities for teaching and research, including Bahcesehir University, Dogus University, European University of Lefke, University of Nottingham, University of Sussex, and University American College.



Kris Lines

Associate Professor of Sports Law
Faculty of Business, Education and Law

The award of Associate Professor, celebrates Kris' contribution to teaching and research. His expertise is in Sports Law, primarily personal injury, anti-doping and the regulation of sports governing bodies. He has published numerous articles in academic, sports-specific and practitioner guides and has presented at a number of national and international conferences. Kris works very closely with colleagues at both Thompson Rivers University, British Columbia and Warsaw University, Poland. Kris is a current performance coach for British Gymnastics and spends his time coaching trampoline, gymnastics, cheerleading, parkour and anything that involves throwing yourself through the air with twist and rotation.

Most recently, Kris has been working in the field of e-learning and social media and has delivered workshops and presentations on innovative pedagogy with the Higher Education Academy.

Dr Stephen Malone

Associate Professor of Enterprise
Faculty of Business, Education and Law

The award of Associate Professorship recognises Stephen's contribution to teaching and learning, enterprise and research. Stephen has over thirty years experience in business as a professional manager, small-business proprietor, director, consultant, academic, and academic manager. He teaches and supervises on the professional doctorate, DBA, as well as teaching and supervising armed forces students on the MBA. His interests lie in the area of small business management, consultancy and research methods. He has led and continues to lead academic teams, has been a Principal Fellow for Research Informed Teaching and he is presently Enterprise Development Manager for the Faculty of Business, Education and Law. He has also developed new enterprise initiatives and curriculum and is a reviewer for three academic journals. Stephen publishes in the area of small business and enterprise where he is particularly interested in entrepreneurial learning, which is the field in which he completed his PhD.

Dr Caroline Sturdy Colls

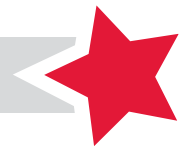
Associate Professor of Forensic Archaeology
and Genocide Investigation
Faculty of Computing, Engineering & Sciences

The award of Associate Professor acknowledges Caroline's contribution to research, enterprise, consultancy and teaching. Caroline's research focuses on the development and application of forensic and archaeological methods to the investigation of Holocaust sites. Because her work has been internationally recognized as setting new standards in the investigation of recent and historic crime, this has led to invitations to collaborate with partners across the world. Through her leadership of the Centre of Archaeology, Caroline is striving to create a vibrant research and enterprise environment within her Faculty, pushing disciplinary boundaries to enhance archaeological practice. Caroline has also published extensively in forensic and Holocaust archaeology, represented the University at a large number of international conferences, and made a number of media appearances. The latter includes a major television documentary about her work at Treblinka (Channel 5 and Smithsonian) which also involved students from the Forensic and Crime Science department.

Dr Ruth Swetnam

Associate Professor of Geography
Faculty of Computing, Engineering & Sciences

The award of Associate Professorship recognises Ruth's significant international impact in the fields of Geographic Information Systems (GIS), landscape analysis and land-use change; as well as her commitment to research-informed teaching, post-graduate supervision and mentoring. She is a Fellow of the Royal Geographical Society and a Chartered GIS specialist. Ruth has particular expertise in the application of GIS to ecology and environmental science and teaches specialist courses both for geographers and biologists at Staffordshire University. She has collaborated and published widely within her discipline and is currently leading the landscape component of a large research project for the Welsh Government which is monitoring the impact of land management on the quality of the Welsh landscape. Her co-authored book on "Writing your Dissertation" is now in its 3rd edition and has sold over 25,000 copies. She is passionate about maps, interdisciplinary working and raising the geographical aspirations of all her students.



The award of a visiting professorship enables the University to recognise and celebrate the contribution made by our partners and collaborators. Candidates for a visiting professorship must demonstrate specific expertise in their subject area and show how the award of a title will enhance the work and reputation of the University. The University is delighted to announce that between September 2013 and June 2014, the following new visiting professorships were conferred.

Professor Joseph Hamill

Visiting Professor
Faculty of Computing, Engineering & Sciences

Joseph Hamill holds a professorship in the Department of Kinesiology at the University of Massachusetts, Amherst. He is a recipient of the James G. Hay Award from the American Society Biomechanics, the Ruth Glassow Award from the Biomechanics Academy and holds an Honorary Professorship from the University of Edinburgh. Professor Hamill is the author of numerous research publications and three of his books are cited in academic programmes around the world. He has been a keynote speaker at many conferences and is a recognised expert in lower extremity biomechanics. As a visiting professor, Joseph Hamill will be working with Professor Nachi Chockalingam and other members of the University's Biomechanics Team.

Professor Liz Thomas

Visiting Professor

Liz Thomas is Professor of Higher Education at Edge Hill University and directs the What Works? Student Retention and Success Programme for HEFCE, a project which involves twenty-two HEIs, including Staffordshire University. Liz is a highly regarded academic, researcher and practitioner and has an impressive national and international reputation as an expert in the use of learning and teaching to improve student retention and success. Professor Thomas regularly contributes to conferences in the UK and abroad and in September 2013 was invited to address the Council for Opportunity in Education's annual conference in Chicago. Between 1998 and 2004, Liz led the Institute for Access Studies, Staffordshire University. As a visiting professor, Liz Thomas will work with members of the University on projects concerned with widening access and improving the student experience.

Professor Richard Benham

Visiting Professor
Faculty of Business, Education and Law

Professor Richard Benham is Non-Executive Director of the Ascot Barclay Group, whose client list includes Nationwide, RBS Insurance, Lloyds Bank Commercial, the Royal Mail, G45 and Department of Work and Pensions. During his career, Richard Benham has held very senior positions in the Police, Transport and Security sectors and in the past twelve years, he started and sold two businesses, one of which, the Corporate Consulting Group, secured a contract to train the 18,000 workforce of Prudential UK. Professor Benham has worked with members of BEL Faculty on the development of a contextualised MBA for the policing sector. The award of a visiting professorship will enable the Faculty to build on Richard Benham's role as a Business Enterprise Mentor.

Professor Gordon Tredgold

Visiting Professor
Faculty of Business, Education and Law

Professor Gordon Tredgold is Corporate Vice President IT and Global Head of Service Delivery for Henkel AG, a leading manufacturing company based in Dusseldorf, Germany. Before joining Henkel AG, Gordon Tredgold held a number of senior posts with leading international companies such as Deutsche Post DHL, Navis and Cable and Wireless. As a manager, Professor Tredgold has wide experience of leading organisational change and business transformation. He has extensive international consultancy experience and has established links with senior leaders in multiple sectors in several countries. Professor Tredgold has written about and spoken on business leadership and change management. As a visiting professor, his knowledge and experience will be used by BEL to strengthen the Faculty's commitment to employability, innovation, enterprise and transformative change.



Professor Paul Fenton

Visiting Professor
Faculty of Arts and Creative Technologies

Professor Paul Fenton is founding Principal and Chief Executive of Oasis College of Higher Education, the HE arm of the Oasis Group of charitable organisations. Since 2009, Paul has been member of the Oasis Group Executive and has wide experience of working in the voluntary education sector. As an academic leader, Paul Fenton devised and implemented a strategic plan

for the development of the Oasis College, which saw a significant increase in student numbers and foundation level programmes, together with undergraduate and postgraduate awards. Many of programmes offered by the Oasis College are validated by Staffordshire University and the award of a visiting professorship recognised the strong collaborative relationship that exists between the University and the College. As a visiting professor, Paul Fenton will work closely with members of the Creative Communities team based in the Faculty of Arts and Creative Technologies and the University's Partnership Office.





The Teaching and Excellence Fellowship scheme recognises and celebrates excellence in the process of teaching and learning support. It is an annual award for which competition is high. To achieve this award, staff are expected to demonstrate a consistently high level of teaching and learning support, thereby having a positive impact on student success. On receipt of this award, staffs are expected to disseminate their effective practice with colleagues through a number of different teaching focused activities and projects.



Jim Pugh

Faculty of Business Education and Law

Jim Pugh is a Principal Lecturer in Education and leads the Education, Human Development and Society academic group. Jim has led numerous awards, both on and off campus; and co-ordinated numerous validations, most recently the Early Years Teacher Status suite of awards. He has held several partnership Programme Advisor roles nationally and internationally. In addition, Jim has previously held the post of Academic Student Experience and Recruitment Manager across the Faculty of Business, Education and Law.

Jim's Fellowship will focus upon improving approaches to active learning across the Faculty of Business, Education and Law. He is passionate about embedding shared experiences and engaged learning activities within his own teaching. Working with colleagues Jim's Fellowship will enable staff to explore and develop their approaches to learning and teaching using active learning strategies.



Martin Dixon

Faculty of Health Sciences

Martin is a lecturer in Sports Coaching and Professional Development within the Faculty of Health Sciences. In addition to providing expertise in sports coaching and pedagogy, his role involves enhancing the employability and transferrable skills of sport and exercise students.

Martin was awarded a fellowship in 2014 and aims to complete a research project on peer reflection within practical settings. The study focuses on how sports coaches reflect on the practice of others during assessments, culminating in the development of a learning resource. This will build on Martin's previous work, which includes co-editing two special issues of the multi-disciplinary journal *Reflective Practice*, in which he provided specific insight into reflection within sports coaching and high performance environments.

Martin will also disseminate his knowledge and experience of student mobility projects, having organised a study visit to elite sports organisations in the Netherlands.



Dr Val Hall

Centre for Professional Development

Val is a Professional Development Manager in the Centre for Professional Development, delivering a diverse range of accredited and non-accredited courses for academic and professional support staff across the University. Having a cross-institutional role enables Val to work with Faculties and Services to explore staff development needs and to contribute to Away Days and bespoke sessions, which support the strategic requirements for these areas.

Val's Fellowship was awarded in 2014. Working with academic and professional support staff who are engaged with research, or considering their first steps, Val aims to use the Fellowship to establish a community of practice across the University, which will have its focus on the development, promotion and dissemination of scholarly activity. The project will investigate the use of Twitter as a platform to raise the profile of this activity, both internally and externally, to a wider audience, including existing and potential students.



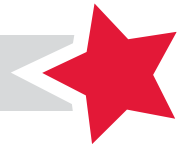
Janet Spence

Faculty of Business, Education and Law

Janet is an Academic Group Leader in the Law School where she leads the Private Law & Society Group. This Group incorporates family law, property law, sports law and civil litigation across academic and vocational courses to a wide range of students. She moved to academia after many years as a practising solicitor, both in-house and in private practice, latterly as a conveyancing solicitor at a local firm. Her area of legal expertise is in land law which she has always sought to bring to life; a module to complete but also knowledge for life.

Naturally Socratic in style, Janet has further developed her inclusive and active learning style over time to enhance students 'enjoyment and motivation in the learning process. She is firmly of the view that this change in style will also enhance enjoyment for academics too.

Awarded in 2014, Janet's fellowship will research different problem based learning models with a view to assisting Law colleagues in the introduction of 'learning in the round' in the law school, a more interactive method of learning which aligns with the Staffordshire Graduate. She will research the different models and the benefits to both learners and academics.



Stuart Messinger

Faculty of Arts and Creative Technologies

Stuart is a Senior Lecturer in the Faculty of Arts and Creative Technologies and Award Leader for the undergraduate Animation and Stop Motion Animation and Puppet Making awards – the focuses of which are

character performance, story-telling, ideas generation and communication. Joining the University in 2012 with a strong background in the Animation feature film and VFX industries Stuart's film credits include Tim Burton's 'Charlie and the Chocolate Factory', 'Harry Potter and the Goblet of Fire', '10,000BC', 'The Chronicles of Narnia: Prince Caspian' and Aardman Animations 'The Pirates! In an Adventure with Scientists'.

Awarded the Fellowship in 2014, Stuart continues to develop and research the benefits of the 'Creative Intervention' workshop model that focuses on a more personalised learning experience for students and staff. The workshop aims are to engage learners in a new, often surprising way, enhancing their experiences by creating memorable, collaborative, creative, social engagement between staff and students.

The off-curriculum workshops differ from 'traditional' teaching methods and explore the creative capital to be gained from a programme of skills-based activities that take a consciously back-to-basics approach. This allows participants to focus on the processes involved in creative thinking and play, as opposed to the 'finished result' - encouraging development of a range of personalised learning techniques and lifelong learning skills as a vital and enriching part of creative expression and development.



2013 Winners Excellence in Cross University Working - Award Champions Staffordshire Graduate Programme





The National Teaching Fellowship scheme is an annual competition sponsored by the Higher Education Academy. It aims to raise the profile of learning and teaching by recognising and rewarding individuals who make an outstanding contribution through impacting significantly on the student learning experience.

HEA Principal Fellow

Rowena Beighton-Dykes Arts and Creative Technologies
Robert Curtis Business, Education and Law
Anne Harbisher Business, Education and Law

HEA Senior Fellow

Jane Ball Information Services
Marg Bannerman Health Sciences
Trevor Barter Health Sciences
Lisa Beeston Health Sciences
James Capper Health Sciences
Dr Claude Chibelushi Computing, Engineering and Sciences
Robert Corbett Health Sciences
Judy David Health Sciences
Donna Doherty Health Sciences
Dr David Douglas Business, Education and Law
Dr Jacky Forsythe Health Sciences
Rachel Good Health Sciences
Steve Hall Business, Education and Law
Jackie Hartley Enterprise & Commercial Development
Prof Marc Jones Health Sciences
Dave Mason Health Sciences
Vicki McGarvey Information Services
Soo Plant Information Services
Alison Pope Information Services
Dr Helena Priest Health Sciences
Caroline Rowe Health Sciences
David Tapp Business, Education and Law
Liz Tomkinson Information Services
Peter Twilley Arts and Creative Technologies
Dr Katy Vigurs Business, Education and Law

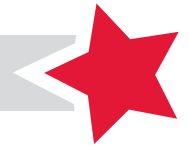
HEA Fellow

Kirsty Apps Health Sciences
Dr Elhadj Benkhelifa Computing, Engineering and Sciences
Paul Boocock Computing, Engineering and Sciences
Mick Britton Computing Engineering and Sciences
Matthew Buckingham Arts and Creative Technologies
James Butcher Arts and Creative Technologies
Daniel Campbell Computing, Engineering and Sciences
Isabel Clarke Business, Education and Law
Dr Helen Combes Health Sciences
Kathryn Cottis Health Sciences
Dr Tony Craig Arts and Creative Technologies

Martin Elliott Arts and Creative Technologies
Anthony Gregory Arts and Creative Technologies
Dr Jo Heyes Health Sciences
Paul Hodson Arts and Creative Technologies
Dr Stephanie Hutton Health Sciences
Eleanor Johnston Information Services
Dan Lewis Arts and Creative Technologies
Ian Lloyd Health Sciences
Dr Erica Lucas Health Sciences
Dr Lisa Mansell Arts and Creative Technologies
Graham Mansfield Computing, Engineering and Sciences
Daniel McCarthy Arts and Creative Technologies
Julie McCarthy Arts and Creative Technologies
Lisa Mountford Business, Education and Law
Dean Northfield Arts and Creative Technologies
Sarah Page Arts and Creative Technologies
Sarah Peart Arts and Creative Technologies
Leanne Rimmer Health Sciences
Dr Fiona Robertson-Snape Arts and Creative Technologies
John Rosie Arts and Creative Technologies
Doug Rouxel Arts and Creative Technologies
Dr Ruth Swetnam Computing, Engineering and Science
John Snowdon Arts and Creative Technologies
Dr Caroline Sturdy Colls Computing, Engineering and Sciences
Dave Thomas Computing, Engineering and Sciences
Dr Katerina Thomas Business, Education and Law
Keith Walmsley-Smith Health Sciences
Dr Charlotte Woodcock Health Sciences

HEA Associate Fellow

Jill Freeman Enterprise & Commercial Development
Sue Howlett Information Services
Sankaralingam Shunmugasundaram Computing, Engineering and Sciences
Janet Turner Enterprise & Commercial Development
Helen Walmsley-Smith Academic Development Unit
Clare Worrall-Hill Enterprise & Commercial Development



The Business Engagement Awards have been introduced to recognise individuals and teams who have made an outstanding contribution in their work with businesses (private, public and third sector) in helping to generate external income for the University, develop an employer focused curriculum, increase opportunities for collaboration and research and/or enhance the employability of Staffordshire's students and graduates.

These awards acknowledge the significance of our partnerships with businesses and the role they play in driving our commitment to employability, enterprise and entrepreneurialism.

Business Engagement Individual Award

Nominees

Rosie Borup

Faculty of Computing, Engineering and Sciences

Rosie is proactive, responsive and totally focused on the University's income targets. Her involvement in business engagement projects through her work within the FCES and ECD teams has helped to attract new partners to the University for collaborative research and work-based skills development. Able to switch her style between commercial and academic audiences, Rosie is refreshingly direct and has secured repeat business with Raytheon, Vodafone and the NHS. She has a 100% hit rate for her bidding activity through ECD and her ability to write bids that clearly deliver objectives for the funders in an innovative way makes her an asset to the University.

Rob Corbett

Faculty of Health Sciences

Rob was instrumental in commissioning a new facility that received an initial investment of £200,000 to turn office space into a self-contained operating theatre. He sourced essential equipment – such as an anaesthetic machine, operating table, scrub sink and a SimMan® 3G patient simulator – to simulate activities ranging from the delivery of basic care, through to managing emergencies. Rob organised the opening event for the Operating Theatre Training Suite, which was attended by placement providers, students and representatives from Health Education West Midlands. He also set up an anaesthetic course and an associate practitioner course, generating income for the University and providing opportunities for collaboration with local NHS Trusts.

Mike Jarrett

Faculty of Business, Education and Law

Mike makes a vital contribution to developing an employer-focused approach to learning within the Law School, enhancing the employability prospects of our students and graduates. He's introduced and managed a new student Law Clinic, within which students provide legal advice and assistance to members of the public. This has involved an

enormous amount of work – in setting up the Clinic and in supporting the students with initial training, support in client interviews, and guidance with research. Mike is already planning to expand the clinic – providing services such as a drop in housing and welfare advice clinic – so that more students can benefit from these invaluable opportunities.

Clare Keegan

Enterprise and Commercial Development

Through Clare's involvement with the design and implementation of the Vodafone/Raytheon Foundation Degree for apprentices, she has developed an excellent rapport with clients, proven herself to be highly efficient and – most importantly – has presented a positive image of the University. Always willing to go the extra mile, Clare is an absolute pleasure to work with.

Deborah Sanderson

PR and Marketing

Deborah leads the University's development activity generating income through fundraising to support disadvantaged and gifted students and to provide investment for a future fit University. A key part of her role is to build a strong graduate relations programme to drive revenue, reputation and impact on recruitment. She is currently developing a communications strategy that will encourage loyalty and advocacy with graduates by engaging them with relevant, timely content in a compelling way. She is responsible for identifying prospects, developing and winning new business to achieve brand exposure and growth in the B2B market place. She is charged with 'sweating the assets' of each business relationships to make sure we maximize every opportunity and get great value – financial and added – for the benefit of the University and its students. Deborah devises campaigns for business engagement and manages existing brand alliances and corporate sponsorships including Stoke City FC and The National Enterprise Challenge, as well as sources and develops further commercial partnerships.

Dave Tapp

Faculty of Business, Education and Law

Dave's work in developing and writing an innovative training programme for Collectica Enforcement Agents – part of Serco Group – has been exceptional. Soon after completing



the mammoth task of developing and writing the course and validating it as a certificate of credit, Dave had to draft a significant re-write due to a change in legislation. He also trained the Collectica staff to deliver the course, which is now recognised by the Ministry of Justice. It has also been awarded Skillsmark by Skills for Justice. The course has already brought significant income to the University from Collectica and negotiations currently taking place with another large civil enforcement company look promising.

Business Engagement Team Award

Nominees

Be Inspired

Enterprise and Commercial Development

Clair Hameed, Cath McCabe, Dot Wiernikowska

A key part of the Staffordshire Graduate commitment is to develop the skills of enterprise, entrepreneurship and employability in students. Since 2001, the Be Inspired team has helped to create 375 businesses, created 607 jobs, had 408 students and graduates on start-up schemes, answered 1,191 self-employment queries from students and staff and managed in excess of £2 million funding. Forging links with hundreds of local business, as well as the Chamber of Commerce, various councils and other universities, the team's performance has been recognised nationally – with inclusion in an EU publication on good practice in student start-up engagement.

Computer Networking

Faculty of Computing, Engineering and Sciences

Dr Carolin Bauer, Dr Mohammad Hasan, Tomasz Bosakowski, Dr Mohamed Sedky, Dr Justin Champion, Chris Howard

This team has an outstanding record of engaging with businesses. As the only university to place students at the Cisco European Headquarters our students account for 50% of all recent graduates in technical networking jobs with Cisco UK. Due to the team's hard work, employers like Amazon want to source their graduate level intake in the field solely from the University, and California-based cloud technology company, Meraki, paid for students to have job interviews in San Francisco before making four offers. In three years, the University has received donations of kit worth around £650,000 thanks to the teams substantial achievement developing links with industry as a small, but important, part of their jobs.

Corporate Programmes

Faculty of Business, Education and Law

David Alexander, Carl Cattell, Chloe Griffiths,

Sam Neal, Pat Holdcroft, Louise Harrison, Dr Stephen Longden, Hazel Squire

This team has made considerable progress in taking learning into workplaces across the region. They've launched the *Steelite Academy* Foundation Degree and helped hundreds of learners through the University Diploma in Leadership and Management programme – working with Wades, Denby, Brighter Futures and Leoni. They've also delivered a new Advanced Diploma in Project Management to engineers at Bentley, establishing a productive relationship with a world-class brand. The team has built a solid reputation for responding to employer needs, supporting work based learners as they balance competing demands of study, work and home – and responding innovatively to the skills development needs of the contemporary workforce.

For Business

Enterprise and Commercial Development

Jodie Cataldo, Clare Keegan, Jo Phillips, Anne Longbottom, Sarah Tudor, Tammy Willett, Mary Worsdale

This team is the outward facing first point of contact for employers to the University. This year, it brought in £424,415 worth of work-based learning across the University from 70 clients. For Business has introduced employers to the graduate recruitment team, the knowledge transfer team, Unitemps and to individual faculties, working with academic staff to develop programmes for a wide variety of companies. Team members are cheerful, resilient and persistent in following leads and seeking new opportunities – true champions within the University. They ensure a more streamlined service to companies, promoting all the facilities we offer.

Games Design Team (Epic Games Centre)

Faculty of Arts and Creative Technologies

Mike Beardwood, James Butcher, Stuart Butler, Dr Yvan Cartwright, Oli Cooke, Dave Edwards, Tom Elgon Games, Dr Bobbie Fletcher, Adrian Gurney, Richard Harper, Alex Jackson, Dom Nash, Greg Pennick, Nia Wearn, Steve Webley, Dan Webster, Mike Woods, Prof Wenyan Wu

This team has shown how working to a common goal of excellence can bring exciting new opportunities to the University. They've developed a relationship with Epic Games – the biggest middleware games company in the world – leading to the creation of the Epic Games Centre, a sponsored flexible space with 72 high spec computers and design studio capabilities. This centre attracts games companies from across Europe as a focal point for training and is set to bring in further sponsorship from industry. The facility narrows the gap between academia and industry, enhancing relationships between students and employers.



Social Welfare, Law & Advice Practice Team

Faculty of Health Sciences

Juliette Frangos, Emor Porteous, Anne Wright

This team's engagement with the money advice sector is inspiring. By adopting an enthusiastic approach to cultivating relationships, it has developed a partnership with the Institute of Money Advisers for the delivery of qualifications to the not-for-profit and fee-paying sectors across the United Kingdom. The team identifies development potential and manages business-led course design for the benefit of the University and its partners. It has also sought further accreditation at diploma level qualification. The personable and professional manner in which the team approaches its partnership working is undoubtedly the key to its success; the impact of which has been to produce significant ongoing revenue for the University.

Totally Locally Burslem

Faculty of Business, Education and Law

Professor John Fairburn, Garikai Simango, Tom Ward, Carol Southall

This team has achieved outstanding, externally endorsed success. Totally Locally Burslem is a strategic marketing initiative for independent businesses in Burslem – from

gift shops and bridal boutiques, to butchers and pubs. As well as a series of events (launch, Christmas and Spring) the project delivered a Facebook group, website and Twitter feed. It gained excellent media coverage (with BBC Midlands Today, BBC Radio Stoke and The Sentinel, among others) and achieved almost 100,000 page impressions on its Facebook page in the month immediately before its launch. Many of the companies involved recorded increased sales and footfalls – and one student completed her dissertation on implementing and evaluating the scheme.

Unitemps

Enterprise and Commercial Development

Carol Bragg, Sharon Brewster, Jonathan Fogarty, Diane Gadsby, Dina Lewis

Unitemps is the University's in-house recruitment agency. With a commercially focused and business engaged approach. The team places students in part-time work on campus and serves external markets to generate revenue (turnover for the last financial year was £137,653 against a target of £125,000). They also provide employers with paid graduate interns so they can 'try before they buy' and then transfer graduates onto their own payroll if things work out. Demonstrating hard-work, grit and determination, the team has an impressive focus on customer service, supporting students with their job applications and cross-selling employer leads with teams that are involved with placements, graduate employment and other part-time work.



2013 Team Business Engagement Award Winners - Advertising and Brand Management Team





Outstanding Leaders are crucial in implementing high-level decisions in order to drive an organisation forward. Our leaders live by example, strategically working towards a vision while inspiring others as to how that vision can be achieved – this compliments the manager's role of translating the vision into a reality for the organisation by guiding our individuals and teams on a day-to-day basis, with both being equally important roles within the University.

Nominees

Allyson Connor

Campus and Commercial

As Team Leader for the Pavilion and Courtyard Café, Allyson has developed the business within the College Road operations well – especially within the Courtyard Café, where she's generated a significant growth in sales. With a well-motivated team whose objectives are to deliver excellent customer service, Allyson inspires her staff to aim high. This shows in the exemplary customer feedback she receives on a regular basis both from internal and external customers. Allyson is always keen to develop her ideas, transforming them into reality. An open and consultative approach to people management ensures 'buy in' from her team members, enhancing overall standards.

John Holden

Faculty of Arts and Creative Technologies

John engages with all his staff through regular meetings to discuss and engage with the University Plan. He leads new initiatives, developing new awards for the Drama portfolio, improving NSS/SVS engagement with students and staff, improving retention figures and employability via Alumni, input sessions and increasing higher degree qualification stats towards improving the league table position by re-designing assessment criteria. With a natural, relaxed approach that gives confidence to his staff, John achieves two-way communication throughout his team. His sense of humour deflects tension and he encourages autonomy, gaining respect from his award leaders, team and academic staff.

Dave Mason

Faculty of Health Sciences

Dave supports the university plan by continually promoting the Staffordshire Graduate attributes in all areas of his work. He liaises with local stakeholders, promoting undergraduate and postgraduate awards. Dave has enhanced the Social Work postgraduate award by developing close links with Local Authority social work departments. He's inspirational in discussing and evaluating new and contemporary ideas and strategies and demonstrates a range of people skills. Dave leads by example and isn't afraid to be innovative and aspirational within his teaching. His cheerful disposition and vision have positively impacted on team members and he is well respected within the department.

Peter Simcock

Faculty of Health Sciences

Peter developed and introduced the part-time Social Work degree. He organises and manages the course, leading a team of lecturers, module leaders and tutors with enthusiasm and energy. Peter ensures the programme is run to the required high standards, engaging with placement providers and visiting lecturers to improve the quality of placements and introduce new people to the programme. Peter will never criticise, but neither will he compromise on quality. He leads by example, adopting a positive approach to problems and working collaboratively with colleagues, encouraging and supporting them to make improvements.

Liz Simcox

Information Services

Liz became responsible for the Service Desk in February 2014 and has already made a huge difference. She's brought structure to the team, and enhanced its reputation within the department and throughout the University. Liz encourages her team to focus on customers and to consider new and improved ways of working. She's open and honest about future developments and involves the team in discussions about areas that will affect them, giving everyone the chance to share ideas and opinions. Liz is a supportive and understanding manager, and under her leadership, her team members are confident that the team will go from strength to strength.

Martin Slade

Faculty of Computing, Engineering and Sciences

Martin pays great attention to detail in all areas of his work. He's always looking at how FCES can develop new awards, improve existing awards and attract regional/international recognition for the University. Martin takes time to support his staff, listen to students and motivate his colleagues to fully support the University. He takes great pride in doing a job well – either through his own work or by supporting colleagues – and never delegates without offering support too. Always available for a chat or to offer advice, Martin advocates a co-operative, collaborative work ethic. He's worked hard to keep the team together, ensuring excellent performance even overcoming obstacles.



Dave Tapp

Faculty of Business, Education and Law

Dave Tapp is an inspirational leader who supports staff and leads by example during difficult times. He's fully conversant with the University plan, making sure that his own group and the wider School are working toward the same objectives and outcomes. Working across faculties and interest groups, Dave engages with stakeholders and partners to develop and nurture relationships. He is loyal to the University and takes his role very seriously. Nothing is too much trouble for Dave and he always ensures he puts the students at the heart of everything he does. He's generated income for the Law School and has a thirst to increase this year on year.

Sharon Young

Student Recruitment and Admissions

Sharon's background in finance has prepared her well for her role within higher education. She's gained an extensive and detailed working knowledge of the sector and transferred a solid work ethic to her colleagues who, under her guidance, work much more efficiently. Sharon values the abilities of all her staff and empowers them to develop, both inside and outside of the University. Sharon's team has reached new levels of customer service in its interactions with applicants, faculty and external partners, raising its profile within the University and keeping students at the heart of everything they do.



Equality and Diversity Award Winner 2013, Faculty of Arts and Creative Technologies





Faculties and Services have demonstrated significant progress in promoting equality and diversity over the past 12 months. There is increased evidence of equality becoming mainstreamed as part of everyday activities and an inclusive approach becoming the norm. We have many staff who embrace equality and are passionate about making sure that we provide an inclusive experience for our students. There is only one award available, however, and this recognises the department that has made the most progress during the last year but we appreciate and applaud the hard work and commitment displayed across all areas of the University.

The Faculties and Services below have been short-listed for this award and for each department there is a summary of some of the work that they have undertaken over the past year.

We hope that by illustrating some of the good practice that is taking place we will encourage excellence across the University.

Academic Development Unit

ADU have been actively involved in the Inclusive Practice Forum which has had a positive impact on the student experience and have facilitated student focus groups to progress their involvement in Quality Assurance. ADU is leading a team examining issues around BME student attainment and this group organised the Learning and Teaching Conference at StaffFest to highlight some of the key issues and to promote awareness and discussion. ADU is also working on ways to address gender inequality both in terms of Professorial appointments and through involvement in the Athena Swan project (to encourage and support women in Science, Engineering and Technology subjects).

Enterprise & Commercial Development

Enterprise and Commercial Development has a designated member of staff to champion E&D. This champion has met regularly with the Equality and Diversity Team to plan and review progress regarding equality issues. The Careers Centre has embedded equality in various operations such as including an accessibility slide in all their talks and developing a disability checklist for accessibility which has been adapted for use in all areas of ECD. In addition the Careers Centre has focused on projects addressing BME and disabled student aspirations and employability.

Faculty of Computing, Engineering and Sciences

The Faculty has improved the flexibility and inclusivity of the curricula by incorporated inclusivity as part of its 5 year review of all course profiles and by cascading information from the Learning and Teaching Conference within the Faculty. FCES has improved the diversity of its marketing materials, is heavily involved

in the Athena Swan project to improve the gender balance within Science, Engineering and Technology (SET) subjects and has enabled students to access and format materials to their own requirements on all modules. The Faculty has organised extensive outreach events, public lectures and exhibitions to raise awareness and widen participation, particularly to encourage women into SET subjects.

Student Office

In the nursery a range of specialised training has been carried out by staff including Equality and Diversity within Early Years, Early help – supporting disadvantaged children, autism, speech and language. The nursery has offered placements to a diverse range of students including male students, disabled students and students from various faiths. They have also provided support for children with special educational needs and arranged a wide range of diversity events including Eid, Diwali, Easter and Holi. The Student Enabling Centre has focused training on developing inclusive practice, listening skills, understanding mental wellbeing issues and relaxation techniques. Student data regarding appeals, complaints and retention statistics have been analysed and shared with Faculties.

Student Recruitment and Admissions

SR&A have embedded equality into their day-to-day work such as recruitment campaigns and inductions for new staff while current staff have undergone recommended equality training. They have also worked with the Enabling Centre to produce leaflets targeted at students with disabilities and from care backgrounds and undertake a wide range of outreach and widening participation activities to support recruitment events. The department also provides support for staff across a range of issues such as flexible working, disability support and customer-focused training such as British Sign Language.



In its fourth year, Green Impact continues to provide a framework for improving sustainability across the University, devolving to local management the ability to define and improve upon dozens of sustainability initiatives across a common agenda. Thirteen teams took part in 2013/14 including eight who focused on the online workbook. These teams involved an estimated 129 staff, of which 83 were directly involved in a Green Impact committee or team.

Bronze

Enterprise & Commercial Development
Blackheath Lane team

Margaret Bennett

Enterprise & Commercial Development
Careers

Vicky Cook

Enterprise & Commercial Development
For Business team

Jo Phillips

Enterprise & Commercial Development
Business Villages

Suzanne Cartmale, Kay Williams, Julia Wilkes

Marketing and PR

Katrina Hutchins, Nicola Brophy, Wil Chung,
Shelley Marie Carter, Kathryn Clark

Gold

Information Services

Hannah Trolley, Jenny Bossons, Wasim Bashir,
Jocely Bracegirdle, Steve Ganner, Eleanor Johnson,
Chris Kirk, Greg McCawley, Gerry O’Keeffe,
Ben Popple, Kevin Rowe

Personnel Services

Clare Harp, Jenny Holdsworth, Angela Gunn,
Marj Spiller

Financial Services

David Glover, Debbie Hayes, Sally Liggins



2013 Sustainability Award Winners - Student Recruitment and Admissions





This year, the Green Impact Excellence Award replaces the Sustainability Award. As a yearlong reward project, Green Impact Excellence allows teams who have achieved a Gold Standard to work creatively on bigger picture sustainability initiatives. The Green Impact Excellence Awards harnesses the experience, energy and enthusiasm found within teams, to create unique and exciting sustainability projects; and allows them to collectively tackle bigger-picture challenges and issues identified by 'on the ground' experience. It is these team submissions to Excellence that will be judged and the winner awarded the Green Impact Excellence Award for consistent engagement and merit in the Green Impact process.

Faculty of Business, Education and Law

Prof Jon Fairburn, Muryum Bhayat, Agnieszka Biernat (Students), Ruby Hammer, Neil Packer

An innovative cross-school approach has allowed this Green Impact team to engage students and staff alike in an exciting example of Sustainable Literacy. By combining tried and tested modular assessments with modern approaches to sustainability this green impact team has taken another step towards turning graduates into aware Global Citizens combining their Excellence Project with Staffordshire Graduate qualities. The project had 3 main objectives; the creation of films about CSR at the University and posters on a variety of environmental subjects; hosting a cross faculty event where projects were presented by students, and the creation of a sustainable careers guide for students and graduates. The videos and posters were incorporated into the module assessment, raising the profile of sustainability by encouraging students and staff from different schools to collaborate on projects. Finally, the careers guide demonstrates to students and graduates that sustainable literacy is a real world attribute for a successful career.

Campus and Commercial Services

Judi Ryder

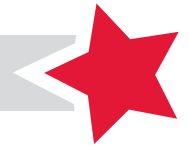
With an ambition to support a charity that all staff and students can relate to (heart disease) whilst reducing waste to landfill, Residences teamed up with student wardens to promote the Ramp up the Red British Heart Foundation campaign, encouraging charitable donations and diverting unused items such as cds, DVDs, clothing and bric-a-brac to British Heart Foundation stores. A series of charity donation banks were installed around the campus in key locations to facilitate donations and a particular emphasis was given to residential students through targeted publicity throughout and at the end of the academic year encouraging donations rather than unwanted items being thrown away. In total, over 1.2 tonnes of reusable items were donated through the charity banks. Furthermore, student wardens were instrumental in hosting a number of charity events to raise donations

including 'Hearty' visiting departments around the University; wet your warden (in the stocks) and cake baking. Collectively, these events raised £764 for the British Heart Foundation. This Excellence project demonstrated that the true values of sustainability can be delivered through a project that involves staff and students whilst making a difference for a valued charity.

Campus and Commercial Services (Grounds maintenance with cross service representation)

Adam van Winsum, James Bentley, Lynn Jones, Phil Patrick, Judith Turner, Judith Wells

In the final phases of the Stoke landscaping programme, an opportunity was taken to identify suitable areas of the campus that could be planted as wildflower meadows. Following a site visit, 3 areas of the Leek Road campus around the perimeter of the Stanley Matthews Sports centre were identified as suitable for wildflower planting, totalling approximately 200m². These areas were otherwise designated for grass seeding, offering a low value habitat in terms of biodiversity enhancement. A native seed mix was then selected that would provide both a visual display and encourage biodiversity especially for pollinating bees. The mix included 20% wildflowers and 80% grasses with 10 of the 12 flower species being on the Royal Horticultural Society Perfect for Pollinators list. This included species such as Birdsfoot Trefoil, Red Campion and Ox Eye Daisies, providing a flowering display from June to October. The Green Impact team involved 5 staff from Campus and Commercial Services (and 2 from Estates) who voluntarily raked and sowed the seed in May 2014 over a lunchtime. Despite these preparations and a good coverage of grasses, the wildflowers did not establish to form any sense of display, despite small pockets of the flowering species being present, especially daisies. It is suspected that the fauna (pigeons) upset the balance of the flora! Lessons will be learnt from this particular Green Impact project and will be applied to other areas of the campus already identified for the spring 2015.



Faculty of Computing, Engineering and Sciences, Green Wall Team

**Dr Dave Moreman, Caroline Chiquet, Audra Jones
Prof John Dover**

The FCES Green Impact team combined their scientific research with their excellence project by establishing and furthering the work of the Green Wall Centre; a centre dedicated to the creation, maintenance and research of Green Walls. This extensive project monopolises the specialist knowledge of academics with PhD students and has the potential to change not just Staffordshire University's built environment but advance research in this area by conducted 'living lab' research at the cutting edge of Green Infrastructure. The centre has had a positive effect on the University as green walls have been installed across the Stoke Campus including an internal green wall in the Science Centre. The Green Walls have great potential as aesthetic and practical creations, the positive impacts of these walls in the urban environment include but are not limited to; increased biodiversity, adding to psychological wellbeing, providing green insulation, drawing harmful particulates out of the air and providing shelter for wildlife. A Green Walls Symposium was a great success with over twenty-eight talks taking place over a two-day period. The project is a great example of how an excellence project does not need to be an added burden on staff resource but can also be closely linked with pre-existing projects improving both as a result.

Estates

**Philip Patrick, Geoff Bridgwood, Vicky Gouldbourn,
Jane Hancock, Judith Wells**

The Estates excellence project involved the planting of native and rare types of apple tree to demonstrate the ease with which you can grow native apples in the UK whilst addressing the topic of food miles and needless emissions resulting from many non-native apple imports from overseas. The fruit grown on these trees will be free to staff, students and members of the public providing a sustainable and free source of fruit for the local community. The project involved several members of the department demonstrating a strong commitment to Green Impact. Tasks involved initial intensive research into apple trees and horticultural methods to the physical labour required for ground preparation for planting. The mini orchard will improve the green credentials of the campus and also help to enhance local biodiversity with flowering trees being both aesthetically pleasing and providing a habitat for pollinating bees. Furthermore, the project will

encourage staff, students and the local community to think about the carbon footprint of their weekly shop and encourage locally sourced produce.

Student Recruitment and Admissions

Jenny Mash, Maggie Burndred

Student Recruitment and Admissions implemented several smaller projects throughout the year with an overall objective of developing a zero waste office. To complement existing recycling (paper, plastics and metals) additional recycling streams were introduced including compostable food waste which is recycled at the University allotments. Other recycling streams included shoe and Christmas card recycling, both of which raised charitable donations, the latter requiring staff to donate monies normally spent on Christmas greeting cards to charity. This raised £60 which was donated to a toilet twinning charity (working in Cambodia) who provide clean water and sanitary living conditions for developing communities. The final aspect of this project included a baseline survey in order to ascertain the department's opinions on recycling and the survey results were used to inform project activities, demonstrating departmental representation from the outset. 62% of staffed responded to the survey with 93% indicating that they use existing university recycling systems and the survey generated over 10 sustainability initiative ideas ranging from sustainable procurement to sustainable travel and investment in renewable technologies. This excellence project really embraced the spirit of Green Impact as the projects were effective whilst managing to raise money for charity and involve external charitable organisations.



Student Experience Awards



The Student Experience Awards are special and unique because they are student-led, meaning that students are the driving force behind their success. Students have told us about the important aspects of their student experience and have decided how they want to reward and celebrate the staff that have provided them with excellent teaching and support during their academic journey. The Student Experience Awards is the Students' Union's way of saying thank you to all university staff that have provided students with excellent teaching, student support and truly made them feel proud to be part of Staffs.



Winners from the **Student Experience Awards** at Staffordshire University:

Best in Practice

Cheryl Williams
Enterprise and Commercial Development

Best Feedback

Lisa Mansell
Faculty of Arts and Creative Technologies

Inclusivity

Dr Katy Vigurs
Faculty of Business, Education and Law

Excellence in Distant Learning

Professor Alan Eardley
Faculty of Computing, Engineering and Sciences

Best Teaching Support

Dr Russell Campion
Faculty of Computing, Engineering and Sciences

Positive Impact

Khawar Hameed
Faculty of Computing, Engineering and Sciences

Personal Tutor of the Year

Lisa Mansell
Faculty of Arts and Creative Technologies

The Lecturer I'd Get Out of Bed For

Dr Dave Skingsley
Faculty of Computing, Engineering and Sciences

Extra Mile - Teaching

Mark Garner
Faculty of Arts and Creative Technologies

Extra Mile - Support

David Hughes
Information Services



Student Experience Awards 2014

Helpful
Passionate Encourages You
Approachable Supportive
Friendly Reliable Open Door Policy
Caring Inspiring





The role that our managers play in leading and managing teams, creating energy, providing direction, problem solving and supporting their teams is critical to the success of Staffordshire University.

The Outstanding Manager Award provides colleagues with the opportunity to applaud their manager for not only what they have contributed but also how they do this.

Nominees

Anne Duffell

Faculty of Arts and Creative Technologies

Anne has single-handedly created, written, co-ordinated and established the new Radio Production undergraduate award, seeing student numbers grow from 0 to 45 in just three years. She's managed the award leadership role and taught over her agreed workload in order to establish this course as a successful and ambitious award, which is one of only a few that specialise purely in radio production. Anne has formed an incredible team of freelancers and part time staff, utilising the available expertise within the Faculty. She manages with collective authority and isn't afraid to make difficult decisions – always with the student experience in mind.

Neil Ferneyhough

Student Office

Neil is committed to the needs of our disabled students and works tremendously hard to ensure that every student is supported to achieve their full potential at the University. He achieves this by making sure the that his team is as efficient as possible in delivering support, maintaining excellent relationships with Faculties and guaranteeing that students have the necessary tools to succeed. Numbers of disabled students have grown (currently in excess of 2,500) thanks to Neil's work responding to a range of complex needs. Remaining calm and focused through periods of difficulty for the team, Neil inspires his staff through a shared vision that only the best will do.

Dr Bobbie Fletcher

Faculty of Arts and Creative Technologies

Bobbie's team has grown and developed with the changing nature of the University and of the wider games design field. Under her guidance, they've developed innovative and responsive courses and a strong alumni base. Trusting and encouraging, Bobbie allows her team to develop awards and modules that

reflect their passions as well as the wider scope of the industry. Team members are also encouraged to develop their research and enterprise portfolios in line with their own aspirations. Bobbie works hard at keeping lines of communications open, facilitating meetings and social events frequently. Her door/ email/skype is always open and her leadership is highly valued.

Clair Hameed

Faculty of Business, Education and Law

Clair has discipline and focus, while also being flexible and versatile. Dedicated to the success of her projects and her team, she's is creative and willing to use her vision to do exciting new things. The all-night enterprise she organised for students helped the Business School to win a Greatest Impact Award during Global Entrepreneurship Week in November 2013. Clair is the epicentre of her team's high morale. Committed and passionate about her work, Clair is totally focused on the needs and expectations of her staff, while ensuring they work towards the overall objectives of the University and keep students at the heart of everything they do.

Emily Hampson

Information Services

Emily constantly strives for continuous improvement for herself, her team and her processes. If there's anything that can be improved – or there is a new approach that may fit well within the team and the University to provide the best service possible – Emily will apply it. Ensuring that her team members are trained and professionally certified in ITIL Service Management, Emily also introduced a skills matrix to help her team to identify skills gaps and focus on specific areas of professional development. She's an ambassador for adding value – through individual and team performance, processes and services and her initiatives and her dedication to her team are commendable.



Jackie Hartley

Enterprise and Commercial Development

Jackie Hartley is completely committed to the careers of Staffordshire University students and Staffordshire Graduates and her positive, pro-active leadership style inspires her teams to have the same level of dedication. Jackie manages transitions across the Careers Centre Employability Consultant Team and the Placements Team with insight and sensitivity, inviting open discussions so they feel truly involved in the direction in which they're going. A strong advocate of Continuing Professional Development, Jackie actively encourages her teams to take opportunities for training and development. She's generous with her time and ideas and always willing to roll up her sleeves and get things done.

Jenny Herbert

Faculty of Business, Education and Law

Hard working, with an eye for detail and high expectations, Jenny shares information and encourages her team members to take responsibility for their areas. Taking time to listen to ideas and give credit where credit is due, she helps her team to prioritise tasks, work to tight deadlines and provide support and guidance where required. During a particularly stressful time around the Tempus ASPIRE project, ahead of an audit and before submitting our report to the European Commission, Jenny remained completely calm and impeccably organised. Respected by colleagues and students at partner institutions, she has built relationships built up on trust and dedication to the job.

Rebecca Hodgetts

Information Services

Rebecca has a very open management style that helps her to create a good team dynamic, establishing great relationships with other teams in her department and the wider University. Always willing to get her hands dirty and get involved, Rebecca rises to the many challenges she encounters, never showing her frustration, always keeping a smile on her face and finding ways round any obstacles. Rebecca led the operational project to move the Nelson Library into the Octagon, working outside of normal hours to support the move and allow contractors to access the space when required. The project was achieved on time and under budget – and without any customer complaints.

Janine Holdway

Student Office

Janine has the upmost professionalism and manages several different areas throughout her post. She has an open door policy and even when she's at her busiest, she makes time for anyone who needs it. Janine supports all of members of team, managing in an upbeat way, helping her staff to solve the problems they face and remaining committed, resilient and supportive. Janine works hard to keep her team working cohesively throughout times of change, maintaining high morale and encouraging flexible working to promote a healthy work-life balance for team members.

Dr Peter Jones

Faculty of Health Sciences

Peter is an excellent manager and leader. His enthusiasm and willingness to improve the School is remarkable and his approachable nature allows clear and open communication with his team. Peter's efforts to develop his School – particularly in the promotion of our activities – have been impressive. His energy and enthusiasm has helped to drive well-needed change on the School's website and in marketing us to external partners and prospective students. Bringing teams of staff from various departments together to establish working groups that will improve the School of PSE, making staff feel supported and motivated and making a huge difference during what is a difficult period of time in academia.

Christine Lawrence

Faculty of Business, Education and Law

Chris is hard working and has high expectations from her team. Keen to share information and give responsibility to her colleagues, she schedules regular meetings where she encourages her team to further their development within the University – particularly in relation to the Association of University Administrators. Chris ensures that her team can discuss their workload and provide relief where needed. Reassuring and incredibly organised, Chris is always available to provide support for problems that her team members face.



Hayley Lebond

Student Office

Hayley is professional, knowledgeable, understanding, patient, constructive, caring and a great listener – qualities that all have a positive impact on her team's performance within the University. She's made a massive overall difference to her team, providing encouragement, boosting morale, delivering positive and constructive feedback, improving confidence and enhancing their overall performance, culminating in a passing of their audit with DSA-QAG with the best results to date. Despite taking on a new role and learning a whole new system of policies and procedures, Hayley has steered her team to its best audit results to date whilst looking after all team members.

Adrian Lowe

Campus and Commercial Services

Adrian has transformed catering throughout all Stoke outlets – introducing Costa and Grumpy Mule. The Coffee Lab and the Brindley Food Court have been hugely successful and both outlets are popular with staff and students. An inspirational leader, Adrian continually demonstrates excellence in all aspects of his role. His ability to build and motivate his team so that everyone is engaged and financially aware of their impact on the business is remarkable. Committed to the student experience and to developing his team, as well as contributing to the continued success of the University, Adrian is a trusted ambassador who can influence others and drive change effectively.

Dr Erica Lucas

Faculty of Health Sciences

Erica has quickly and seamlessly moved from a senior lectureship role into a highly influential, creative and successful management role. Nothing stops her from moving forward, thinking about change, challenging the 'old' systems and processes. Making a significant contribution towards the success of her team, Erica encourages them to strive for excellence. She's also been instrumental in achieving Faculty and University targets, seeking opportunities for new course development and partnerships, and managing the successful development of a new Partnership (Shrewsbury College). Erica has also been influential in making positive change to the student experience, managing a student-led Level 6 conference for Psychology.

Rob Marsden

Faculty of Arts and Creative Technologies

Rob has had an immediate impact on the staff and students in his department. His award gained industry accreditation this year from Drama UK, enhancing future recruitment opportunities. He's also developed a series of drama and acting workshops for regional schools and colleges to establish links to prospective applicants. Rob has collaborated with external partners to write a new award in acting for screen and is working collaboratively with the film awards to develop course content for technical theatre. Rob takes a relaxed and friendly approach to managing his team. Driven by the desire to improve student performance, he has productive and close relationships with staff and students.

Richard Mortimer

Faculty of Arts and Creative Technologies

An outstanding manager, Richard supports team members to settle in from day one – offering advice and knowledge and encouraging them to develop their skills and providing them with the means to do so. Richard manages and organises multiple largescale projects, often simultaneously, including renovating the journalism print newsroom and managing further developments in the broadcast newsroom and media centre. He gives great advice for dealing with problems that are faced within his team and is always pushing to improve the facilities and equipment available to keep inline with industry. Richard is an asset to his department and the wider University.

Alison Phillips

Information Services

Alison manages numerous projects simultaneously, with far-ranging effects upon the University. Always motivating, Alison ensures her team is kept informed and supported at all times. She never makes her team members feel like they're impeding on her time – even when she is exceptionally busy herself. Alison always makes an effort to listen and respond to their concerns and her influence within the team is immense. She has contributed to an atmosphere that brings out the best in her team and her management style empowers team members to take responsibility and ownership for their own work. She's helped foster a working environment that is both relaxed and highly productive.



Stuart Porter

Faculty of Arts and Creative Technologies

Stuart has developed a cohesive and positive team, contributing proactively to their overall success and helping each member to respond to improvements and changes across the Faculty. Stuart is approachable and always able to listen to those who come to ask for assistance – whether it is work related, art and design related or a personal issue. Stuart delegates to people's strengths, introducing a suitable level of challenge to develop skills and confidence. Stuart applies his technical and people skills to the key areas of problem solving, forward planning and project management. He has met his budget planning objectives and targets, improving workshops and creative resources for students and staff.

Roy Thompson

Faculty of Health Sciences

Roy develops and supports the skills of his team in an environment that lets them feel able to develop opportunities and build on a number of successes. He offers a guiding hand while encouraging development. Roy's team attracted a substantially increased income this academic year, due to the environment in which Roy has enabled autonomous development. With the additional pressures of the Mid Staffordshire Enquiry and the development and approval of a new curriculum, Roy's team felt increasingly stressed, often feeling overwhelmed. He took the time to support each member of his team, guiding them towards their goals with care and compassion.

Annie Walker

Faculty of Arts and Creative Technologies

Annie develops her staff to ensure they have the skills they need to adapt to a changing environment. She's developed a high performing team who are effective in their roles and knowledgeable across a broad range of administrative areas. Annie is extraordinary in the unique way she approaches any challenge put to her – no job is too big or too small and no deadline is too short. She takes others on difficult journeys with really positive outcomes. She's proactive and intuitive and without her, SITS wouldn't be where it is now. Her engagement with new and crucial initiatives is outstanding and the conscientiousness with which she works is exemplary.

Tracy Walker

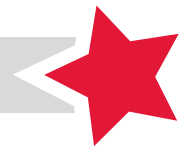
Student Office

Tracy has shaped her team and the activities they undertake to ensure that our international students have the best support during their time at the University. She's revamped the induction process and adopted a more holistic approach that is driven by students. Tracy has developed partnerships with external providers to give students access to a range of visit opportunities in the UK and Europe. Last Christmas she oversaw our first overseas visit to Paris for a coach full of students – not an easy task when all visa issues had to be explored. Tracy always puts the experience of our international students at the forefront of what she does.

John Whittle

Campus and Commercial Services

John leads his kitchen team with enthusiasm, commitment and dedication and has proven to be a huge asset to the organisation. He delivers on everything asked of him and executes this with professionalism and diligence. John manages his team passionately, sharing goals and visions with complete transparency, giving others the chance to be involved with positive change. He's a well-respected member of the management team, shows support to his colleagues at all levels within catering, eagerly deals with challenges and responds to change with excitement and zest. John is approachable, honest and diligent, and committed to making a real difference to the food offers at the university.



Every year we are joined by talented people who have chosen Staffordshire University as the place they most want to work. A new role in a new organisation can be an extremely rewarding time and with this award we recognise an individual's outstanding contribution during the first twelve months of their employment with us.

Nominees

Catherine Armstrong

Faculty of Health Sciences

Having joined during the middle of a stressful and exasperating system change for her department, many of Catherine's colleagues are in awe of her ability to handle all that comes her way with apparent ease. She faces immediate challenges with the determination to make things better and is an incredible support to her peers – both professionally and personally. Catherine divides her time and attention between everyone and, despite the difficulties she's faced, she's never too busy to be there for members of the faculty when they need her. Intelligent, understanding and patient, the support Catherine offers is simply invaluable.

Hassan Azeez

Student Office

Hassan is one of a kind. He earns the respect of the students he speaks to and he's enhanced the reputation of the International Student Support team. Hassan is passionate about making sure that students receive the best possible international experience. He helps with visa applications, acts as a calming influence when students are distressed and ready to give up, and takes an innovative approach to his role – with an active social programme, a new peer mentoring programme and social media engagement. One student shared his experience of dealing with Hassan: "Uni life in the UK would not be as wonderful if we didn't have him..."

Cedric Belloc

Faculty of Computing, Engineering and Sciences

In his first year, Cedric led an extensive list of academic initiatives under tight deadlines. He validated the MEng awards, the innovative International Year One (IYO) awards and the HND awards in all engineering disciplines. He designed a new award in renewable energy with the University of Alabama and he worked on the development of new renewable lab. Cedric has strengthened links with industry – particularly ALSTOM – and expanded our partnership portfolio – specifically APIIT Sri Lanka.

And his Industrial Advisory forum promises to improve relationships with employers and further education establishments. Cedric's professional attitude is appreciated by Academic Group Leaders, who find him positive, flexible and approachable.

Dr Amy Burton

Faculty of Health Sciences

Amy enhances her department's profile through publications and research. She's completed research into age-related disability, led a National Institute for Health Research funding bid and carried out consultancy work for Birmingham Community Healthcare NHS Trust Pain Service. Amy is committed to promoting the university and developing external networks. She's External Examiner for Coventry University's MSc in Health Psychology, Secretary and Mailing List Officer for the Midlands Health Psychology Network (MHPN) and she's held demonstrations at the Big Bang family science event at Birmingham NEC. Amy has achieved an exceptional amount in her first year, benefiting students, individual colleagues and the entire Health Psychology team.

Dr Paul Comerford

Faculty of Computing, Engineering and Sciences

Paul is a member of the growing Armed Forces Delivery Team in the School of Computing. He's made a significant contribution to the delivery of this initiative and has been committed to supporting distance learning students, preparing extensive new material from scratch. In addition, he's now completed his PhD, adding to our body of research active staff. Always willing and supportive, the quality of Paul's teaching has been recognised and commended by many of his students. He's a hard working and determined professional, delivering an exceptional quality of work during his first year in teaching.

Maxine Cromar-Hayes

Faculty of Health Sciences

Maxine has immersed herself into all aspects of University life with great tenacity, enthusiasm, energy and commitment. She's embraced many facets of the undergraduate programme – from pre-registration nursing to life-long learning – and has taken on a lead



role in recruitment and interviewing for mental health nursing. Maxine has recently had an article accepted for publication with the Journal of Mental Health Practice and her bespoke partner workshops have been so successful that she's already commissioned more, raising over £3,000 for the Faculty. Her impact has been admirable and Maxine has all the skills needed to help us become renowned a top ranking nurse education provider.

Kate Dale

Faculty of Business, Education and Law

Kate has made the transition from school to higher education seamlessly. She's familiarised herself with all aspects of University life and led the implementation of the Troops to Teachers programme – organising intensive residential study weeks, liaising with several other universities and writing content for the programme. Kate has also taught full time on the PGCE maths programme while continuing her MA. Cheerful and enthusiastic, Kate inspires and motivates the teams she works with and is always willing to listen and learn. She teaches outstandingly, manages partnerships effectively, motivates and encourages those around her and is true ambassador for the University.

Alexander Hough

Faculty of Arts and Creative Technologies

Alex is proactive in supporting teaching and learning; putting forward new ideas, listening to suggestions from others and working tirelessly to maintain and improve the Music Technology department's resources. Alex has been instrumental in promoting the department, from running recruitment activities to developing its online presence. He's made the department a friendlier, more collaborative, more supportive, more innovative and more productive place to work. In a really short space of time, Alex has generated a seismic cultural shift in the way academics and technical skills specialists work together. He's a tremendous asset and an absolute pleasure to work with.

Dr Stephanie Hutton

Faculty of Health Sciences

Stephanie joined her team from a clinical post within the NHS. As a new entrant to Higher Education, she's embraced many areas of activity beyond the expected tasks of a newly appointed lecturer. Stephanie has delivered teaching to other programmes, planned

and delivered a workshop at StaffFest 2014, had a paper accepted by the Journal of New Writing in Health and Social Care, joined the editorial collective of the British Psychological Society's (BPS) Clinical Psychology Forum journal, obtained a funding grant from the Applied Psychology Centre of £1,320 and has presented at national conferences. She's also undertaking her PgCHPE, with distinctions in all modules completed to date.

Sharon Inglis

Faculty of Business, Education and Law

Sharon is a consummate professional with an appreciation for what makes the student experience something special. Highly valued, respected and trusted, she responds positively to the diverse range of student expectations that exists at MA level. Sharon has had a profound impact on the quality of student experience, promoting ethical approaches to educational research – she's worked as an active member of the Faculty Ethics Committee, a panel member at a programme validation event in another School, a presenter at a programme revalidation in the School of Education, and a member of a new PGR Working Group that will pilot a set of activities to enhance our postgraduate research community.

Angela Lawrence

Faculty of Business, Education and Law

Angela's enthusiasm for supporting students has had an inspirational effect on her peers. It's also enhanced the wider student experience on campus. As a trusted mentor and source of support, Angela embraces an innovative approach to teaching and learning, including delivering podcast feedback. Drawing on her industry experience and professional networks, Angela's impact extends beyond the classroom – she shares best practice through forums and conference presentations and engages with schools and colleges via the Classroom Project. Angela has also established excellent links with the Chartered Institute of Marketing and has taken on the role of Award Leader for the CIM professional awards.

Andrew Little

Information Services

Andrew has excellent customer service skills and has quickly become an asset to his team. He is patient and thorough in his approach to new projects and works outside of his normal hours to provide administrative support. One customer described his first encounter



with Andrew: "I am a new academic to the university and I was doing my first tutorial at the Thompson Library last week. Andrew was working on the help desk his friendly and helpful disposition gave me a very favourable impression of your service. He personally took me to the room I was looking for – an extremely generous and kind act."

Greg Lumsdon

Information Services

Greg has thrown himself enthusiastically into his new role. He's used experience from his previous role to transform the way our service desk calls are handled, improving the efficiency of the team. Greg provides out of hours cover for the network infrastructure and undertakes a large amount of weekend working – testing and upgrading systems that are vital for business continuity. He's contributed to the success of a number of different projects – providing technical help and guidance to the Staffs University Gaming Society's LAN gaming party event, working on IT facility installation for the Nelson Library move and setting up new software for the Cisco Network Academy.

Chris McCreadie

Faculty of Computing, Engineering and Sciences

Chris quickly became a key member of the computer games programming team, integrating seamlessly with academics and technical staff and fully supporting his students. He's been instrumental in producing various resource bids to ensure his subject area stays abreast of resource requirements. He has also re-organised the layout of the games programming lab in the Octagon to reflect the way programmers work in industry. Chris is committed to promoting the university, attending Open Days to ensure the labs are presented in their best light for visitors. His passion for his subject is boundless – a priceless quality when talking to prospective students and visitors.

Vicki Mcgarvey

Information Services

Joining as Information Services Manager after almost ten years at another university, Vicki has returned to her hometown and home university with a cross-team, cross-university spirit. As someone who sees connections rather than differences and opportunities rather than challenges, Vicki is ambitious for her team, her profession and her University. She's refocused

her team's responsibilities and priorities and helped them to make difficult savings decisions, while still increasing their value offering. She's delivered upgrades for library e-journal access, e-portfolio support, access to resources, repositories, open access and more. Vicki is technically proficient, selfless and accountable, acting with openness, honesty, integrity at all times.

Colin Mottram

Faculty of Arts and Creative Technologies

Colin is innovative in his teaching delivery – his students rap sections of the module handbook, shout ideas to each other across the courtyard and use an online personal tutoring system for feedback. Colin has been a major contributor to the schools/colleges initiative, increasing numbers by engaging with applicants and teachers via email and social media. He also supported student reps with co-ordinating three public screenings of student films, a London visit and a Christmas party. Colin's enthusiasm is infectious and his passion motivates staff and students. His influence – particularly on first year students – has vastly improved student attendance, attitude and group dynamics.

Damion Peck

Financial Services

Damion is a valued member of the finance team. He's boosted morale, developed strong peer relationships and worked impressively on capital plans and analysis. Damion is a total professional. He's customer focused, works quickly, generates great ideas for improvement, has bags of enthusiasm and is a great asset to his team. He's influenced a number of key cost saving initiatives – from analysis, to suggestions and support – helping to reduce our budget next year by around £1 million. One customer described Damion as: "A pleasure to work with. He's supportive, friendly, fun... and well respected by Directors and the senior teams."

Corrie Pope

Faculty of Computing, Engineering and Sciences

Corrie has improved clerical operations within the School of Engineering and forged excellent relationships with staff. Forward thinking and proactive in carrying out her work, Corrie takes a common sense, pragmatic and professional approach towards interacting with differing teams. She's a key point of contact for the school and a valued member of her



team, providing support where it's needed and taking the lead where appropriate. Corrie resolves urgent issues quickly and calmly, creates a positive working environment for her peers, uses her initiative to make improvements wherever possible and is always willing to take on extra responsibilities when workloads increase.

Paul Roberts

Faculty of Computing, Engineering and Sciences

Paul's industry experience has been recognised by his students who value his ability to link theory and practice. He has been hugely influential during Open Days and school visits, with positive feedback from students and teachers at local further education colleges. Paul has also been proactive in strengthening existing links with industry as well as developing new contacts and has generated more than fifty title suggestions from industry for final year projects. Inspiring and knowledgeable in both teaching and practice, Paul has brought industrial relevance and a fresh approach to his new position as a Lecturer in Computer Games Programming.

Professor Karen Rodham

Faculty of Health Sciences

Karen has helped to enhance our reputation by developing links with Keele University, Haywood Hospital, Stoke-on-Trent City Council Public Health and the University of Central Lancashire. She also organises Psychology in the Pub – a monthly event to improve community engagement, while remaining active in research, applying for three grants with a total value of just under £1 million and seeking further funding to run an Images of Research competition. Her book is due for publication in the autumn. Karen's presence is like a breath of fresh air and her positive approach never fails to lift the mood among her peers.

Jenny Sanders

Faculty of Health Sciences

Due to staff shortages, Jenny has accepted additional responsibilities since joining the University. She's brought energy, creativity and a high level of professionalism to her teaching. She's also contributed her own time to further research projects to enhance the reputation of the Faculty. Jenny has shown herself to be a disciplined and reliable field researcher, as well as a perceptive data analyst. She's made a decisive contribution to her award

programme through a difficult staffing year and is committed to both the teaching and research culture of the School.

Dr Barra Touray

Faculty of Computing, Engineering and Sciences

Barra's advanced subject expertise allows him to contribute significantly to his department's success. He's passionate about developing his skills and achieved a perfect score of 1000 out of 1000 in a recent Cisco professional accreditation exam – a rare and exceptional accomplishment. Barra helped to save a number of modules from suspension this year, stepping in at short notice to take on additional work and cover existing teaching commitments. Despite all the pressure he has been under during his first year of teaching, colleagues describe Barra as 'unflappable' and 'a calming spirit during a challenging time.'

Richard Watts

Faculty of Health Sciences

Richard has a caring and supportive approach to students and partners and works diligently to establish and enhance existing partnerships. He's focused on improving the quality and standards in all of the practice placement opportunities that Social Work students experience, and his contribution to Social Work education is outstanding. Richard has helped to raise the profile of the University and has established high standards within the West Midlands region. He's impressed colleagues and community partners, making regional links to position Staffordshire University as a leader in Social Work education.

Sharon Young

Student Recruitment and Admissions

Sharon has an admirable ability to adapt well to changing circumstances and face new challenges head on. Adjusting to the new student system and the departure of significant team members simultaneously, she has worked closely with the Project Team, senior management and her own team to lead them through a process that what was incredibly challenging at times. Conducting herself in a highly professional manner with enthusiasm and determination, Sharon adopts a positive attitude and encourages those around her to move a difficult situation forward, rather than dwelling on the negative. She's an excellent ambassador for Student Recruitment and Admissions and her achievements are commendable.

2014

Centenary Cricket Match Celebration

As a thank you to staff for their hard work and dedication over the decades, a special T20 Cricket Match was held at the Leek Road campus to celebrate 100 years of Staffordshire University.

There was hot competition between University teams the Cadman Comets and the Mellor Meteors, made up of student, staff and special guest players such as Vice-Chancellor Professor Michael Gunn and Honorary Doctors Nick Hancock and Mo Chaudry.

Spectators including retired staff, students, alumni and University stakeholders were dressed in 1914-2014 historical costume and cricket whites to mark the relevance of cricket to Staffordshire University's heritage - the University's College Road site was developed on the former Staffordshire County Cricket Ground, hence the naming of the Pavilion restaurant!

Trophies were presented to winning team the Mellor Meteors, with Psychology, Sport and Exercise Lecturer Mat Slater being named man-of-the-match.

The University's Centenary celebrations continue throughout the year, with a number of events and public lectures due to take place – check www.staffs.ac.uk/events for more information.







Staffordshire University is a great place to work – and part of the evidence for this is the number of colleagues who have contributed to the development of the University throughout their careers, spanning over 25 years of loyal service. We are very proud of our long serving staff and are honoured that they have contributed so much of their lives to the work of the University.

Paul Bentley
Faculty of Computing, Engineering and Sciences

Karen Brown
Campus and Commercial Services

Linda Burgess
Student Recruitment and Admissions

Angela Carryer
Faculty of Health Sciences

Kay Coverdale
Information Services

Timothy Deville
Marketing and Public Relations

Chi Dinh
Campus and Commercial Services

John Erskine
Faculty of Health Sciences

David Gillibrand
Faculty of Computing, Engineering and Sciences

Margaret Harper
Campus and Commercial Services

George Iwaniak
Information Services

Lynn Jones
Campus and Commercial Services

Wendy Leonic
Student Office

Graham Mansfield
Faculty of Computing, Engineering and Sciences

Angus McDonald
Faculty of Business, Education and Law

Angela Middleton
Campus and Commercial Services

Alison Mutimer
Student Office

Carole Oakes
Campus and Commercial Services

Linda Phillips
Faculty of Business, Education and Law

Fred Pratt
Faculty of Computing, Engineering and Sciences

David Shepherd
Faculty of Business, Education and Law

Susan Skinner
Faculty of Arts and Creative Technologies

Kerri Thomas
Faculty of Health Sciences



AAT Level 4 Diploma (Association of Accounting Technician)

James Bennett Finance

ACCA (Association of Chartered Certified Accountants)

Babis Petrou Finance

Adobe Certified Expert, Premier Pro CC

Richard Amor Allan Arts and Creative Technologies
Chris Javin Arts and Creative Technologies
Chris Leese Arts and Creative Technologies
Matt Lewis Arts and Creative Technologies
Richard Mortimer Arts and Creative Technologies

Adobe Certified Expert, Premier Pro CS6

Chris Leese Arts and Creative Technologies

Advanced Diploma in Clinical Hypnosis and Stress Management

Liz Boath Health Sciences

AUA Fellowship

Judith Blackband Business, Education and Law
Andrea Boardman Health Sciences
Julie Gingell Business, Education and Law
Janet Graham Business, Education and Law
Pat Holdcroft Business, Education and Law
Christine Lawrence Business, Education and Law
Eileen Phillips Campus and Commercial Services
Anne Smith Student Recruitment and Admissions
Su Taylor Student Recruitment and Admissions

AUA Accredited Member

Deborah Cartwright Computing, Engineering and Sciences

Aurora (Leadership Foundation for Higher Education)

Prof Karen Rodham Health Sciences

BA(Hons) Business Management

Debra Hayes Finance
Marion Morris Business, Education and Law
Andy Worden Student Office

BA(Hons) Early Childhood Studies

Dorothy Wilson Student Office

BA(Hons) Modern and International History

John Snowdon Arts and Creative Technologies

BA Open Degree

Christine Lawrence Business, Education and Law

British Sign Language, ABC Entry Level Award in Signing and Receiving Skills

Jocey Bracegirdle Information Services
Dr Amy Burton Health Sciences
Chris Culverwell Student Recruitment and Admissions
Liz Crump Information Services
Jane Dallison Campus and Commercial Services
Gareth Evans Information Services
Steve Johnstone Campus and Commercial Services
Abi Jones Student Recruitment and Admissions
Andrew Little Information Services
Rachel McGuinness Information Services
Dan Mellor Information Services
Cressida Minister Health Sciences
Lesley Mountford Student Office
Anne Mullock Student Office
Gerard O'Keeffe Information Services
Louisa Pugh Student Office
Diane Robinson Arts and Creative Technologies
David Sayer Information Services

Certificate of Continuous Professional Development Research Supervision

Dr Elhadj Benkhelifa Computing, Engineering and Sciences
Dr Cheryl Bolton Business, Education and Law
Dr Rachel Bolton-King Computing, Engineering and Sciences
Helen Branthwaite Health Sciences
Dr Mohammad Hasan Computing, Engineering and Sciences
Martin Turner Health Sciences

Certificate of Credit Postgraduate Advanced Supervision in the Helping Professions

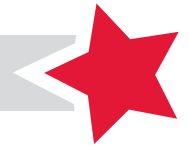
Shan Green Personnel Services
Dr Val Hall Personnel Services
Dr Marj Spiller Personnel Services

Certificate of Knowledge in Policing

Jodie Dunnett Computing, Engineering and Sciences
David Flatman-Fairs Computing, Engineering and Sciences
Dean Northfield Computing, Engineering and Sciences
Julian Partridge Computing, Engineering and Sciences

Certified Membership of the Association of Learning Technologists

Vicki McGarvey Information Services



Certified Tricast Operator, Tricaster 455855

Chris Leese	Arts and Creative Technologies
Matt Lewis	Arts and Creative Technologies
Richard Mortimer	Arts and Creative Technologies

Chartered Institute of Environmental Health Level 2 Food Safety

Jennifer Bagnall	Campus and Commercial Services
Carol Crutchley	Campus and Commercial Services
Jane Dallison	Campus and Commercial Services
David Divine	Campus and Commercial Services
Sue Evans	Campus and Commercial Services
Sue Faint	Campus and Commercial Services
Vicki Goodwin	Campus and Commercial Services
Steve Johnstone	Campus and Commercial Services
Yvonne Lycett	Campus and Commercial Services
Carole Oakes	Campus and Commercial Services
Dave Pritchard	Campus and Commercial Services
Margaret Sim	Campus and Commercial Services
Michelle Johnstone	Campus and Commercial Services
Jamie Tildesley	Campus and Commercial Services

Chartered Institute of Environmental Health Level 2 Nutrition

Rachel Burgess	Campus and Commercial Services
Louise Chatfield	Campus and Commercial Services
Dawn Clewlow	Campus and Commercial Services
Allyson Connor	Campus and Commercial Services
Joanne Connor	Campus and Commercial Services
Wendy Lockett	Campus and Commercial Services
Carol Oakes	Campus and Commercial Services

CIMA T4, Chartered Institute of Management Accounts

Hayley Dams	Finance
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CIPR Advanced Certificate in Public Relations

Maria Scrivens	Marketing and PR
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Cisco Instructor Trainer Qualification

Dr Carolin Bauer	Computing, Engineering and Sciences
Dr Justin Champion	Computing, Engineering and Sciences

Doctorate in Education

Dr Lynnette Machin	Business, Education and Law
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Foundation Degree of Arts Business Management

Emma Coupe	Student Office
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Foundation Degree Early Years

Abigail Daley	Student Office
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Foundation Degree in Facilities Management

Vicky Gouldbourn	Estates
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Foundation Degree Science, Information and Communication Technology

Brian Gough	Information Services
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HNC Business

Laura Burgess	Business, Education and Law
Nicky Hayes	Business, Education and Law

HNC Business and Finance

Jane Dallison	Campus and Commercial Services
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HND Applied Information Technology

Kieran Lally	Student Office
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Honorary Degree from ESERP

Prof Andrew Jackson	Computing, Engineering and Sciences
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ILM Effective Practice in First Line Management

Mathew Bailey	Information Services
Judith Blackband	Business, Education and Law
Jocey Bracegirdle	Information Services
Emma Cowdell	Health Sciences
Samantha Davies	Health Sciences
Elizabeth Deakin	Computing, Engineering and Sciences
Jayne Francis	Computing, Engineering and Sciences
Cheryl Georgiou	Campus and Commercial Services
Elaine Knox	Business, Education and Law
Rob Oakes	Information Services
Candice Poole	Business, Education and Law
Nicola Randles	Information Services
Julie Rimington	Health Sciences
Helen Smith	Information Services
Hannah Trolley	Information Services
Veronica Wagg	Business, Education and Law
Pauline Whiston	Health Sciences

ILM Introduction to Coaching

Lisa Benson	Student Office
Susan Miller	Arts and Creative Technologies
Samantha Neal	Business, Education and Law
Luke Peckett	Information Services



ILM Level 5 Coaching and Mentoring in Management

Julia Crooks	Enterprise & Commercial Development
George Kelly	Marketing and PR
Anne Longbottom	Enterprise & Commercial Development
Clare Ridgley	Personnel Services
Sally Smith	Enterprise & Commercial Development
Jenny Stephens	Student Office

ILM Managing Projects

Frederick Evans	Computing, Engineering and Sciences
Debbie Gilliland	Business, Education and Law
Gillian Horwell	Student Recruitment and Admissions
Abi Jones	Student Recruitment and Admissions
Alison Plant	Arts and Creative Technologies
Gemma Potts	Student Recruitment and Admissions
Claire Rowney	Information Services
Sankaralingam	
Shunmugasundaram	Computing, Engineering and Sciences
Isobel Walker	Arts and Creative Technologies

Masters in Business Administration

Adam Hall	Partnerships
Esther Handy	Student Office

MA Education

Jayne Daly	Business, Education and Law
Susan Hambleton	Student Office
Sara Misra	Business, Education and Law
Hazel Squire	Business, Education and Law

MA Film Production

Steve Bayles	Information Services
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MA Higher and Professional Education

David Edwards	Arts and Creative Technologies
Alison Hay	Health Sciences
Sue Jenkinson	Business, Education and Law
Markus Klingelfuss	Business, Education and Law
Kristian Lines	Business, Education and Law
Dawn Suffolk	Health Sciences
David Tapp	Business, Education and Law
Kay Tufft	Health Sciences
Lisa Wolfe	Arts and Creative Technologies

Masters in Coaching and Mentoring Practice

Esther Knight	Enterprise & Commercial Development
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Masters in Library and Information Management

Rachel McGuinness	Information Services
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MA Medical Ethics

Susan Jackson	Health Sciences
----------------------	-----------------

MA Research

Anne Harbisher	Business, Education and Law
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MA Strategic Human Resource Management

Sarah Tudor	Enterprise & Commercial Development
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MA Transitional Organised Crime

Kenneth Raper	Computing, Engineering and Sciences
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MA/MSc Health and Social Care by Negotiated Learning

Natalie Dodge	Health Sciences
----------------------	-----------------

MSc Facilities Management

Guy Gibson	Enterprise & Commercial Development
-------------------	-------------------------------------

MSc Professional Engineering

Kudakwashe Nyamugure	Computing, Engineering and Sciences
-----------------------------	-------------------------------------

MSc Professional Marketing

Angela Lawrence	Business, Education and Law
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NVQ Level 2 Food and Beverage Service

Sylvia Cooper	Campus and Commercial Services
Carol Crutchley	Campus and Commercial Services

NVQ Level 2 Kitchen Services

Craig Key	Campus and Commercial Services
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NVQ Level 2 Professional Cookery

Wendy Lockett	Campus and Commercial Services
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NVQ Level 2 Team Leading

Steve Bufton	Campus and Commercial Services
Allyson Connor	Campus and Commercial Services
Hannah Davies	Campus and commercial Services
Sabrina Hackett-Saikul	Campus and Commercial Services
Yvonne Lycett	Campus and Commercial Services
Diane Morris	Campus and Commercial Services
Jamie Tildesley	Campus and Commercial Services



NVQ level 3 Diploma in Customer Service

Jocey Bracegirdle Information Services

NVQ level 4 Diploma in Customer Service

Nicky Adams Information Services

PhD in Business and Management

Dr John Israilidis Business, Education and Law

PhD Computer Engineering

Dr Barra Touray Computing, Engineering and Sciences

PhD Computer Networks

Dr Paul Comerford Computing, Engineering and Sciences

PhD Electrical/Electronic Engineering

Dr Chris Gould Computing, Engineering and Sciences

PhD Exercise Physiology

Dr Dean Burt Health Sciences

PhD Forensic and Crime Science

Dr Jodie Dunnett Computing, Engineering and Sciences

PhD Information and Communication Security

Dr Alexios Mylonas Computing, Engineering and Sciences

PhD in Music, Technology and Innovation

Dr Ben Ramsay Arts and Creative Technologies

PhD in Film, Media and Music

Dr Dave Payling Arts and Creative Technologies

PhD Software Engineering and Data Communications

Dr Chris McCreadie Computing, Engineering and Sciences

Postgraduate Certificate Higher Education Leadership and Practice

Diane Light Student Office
Jo Phillips Enterprise & Commercial Development

Postgraduate Certificate Higher and Professional Education

Kirsty Apps	Health Sciences
Dr Elhadj Benkhelifa	Computing, Engineering and Sciences
Paul Boocock	Computing, Engineering and Sciences
Mick Britton	Computing, Engineering and Sciences
Matthew Buckingham	Arts and Creative Technologies
James Butcher	Arts and Creative Technologies
Isabel Clarke	Business, Education and Law
Kathryn Cottis	Health Sciences
Dr Tony Craig	Arts and Creative Technologies
Jayne Daly	Business, Education and Law
Martin Elliott	Arts and Creative Technologies
Anthony Gregory	Arts and Creative Technologies
Dr Joanne Heyes	Health Sciences
Dr Stephanie Hutton	Health Sciences
Desmond Keiher	Computing, Engineering and Sciences
Philip Lee	Computing, Engineering and Sciences
Dan Lewis	Arts and Creative Technologies
Ian Lloyd	Health Sciences
Toby Lucas	Computing, Engineering and Sciences
Julie McCarthy	Arts and Creative Technologies
Graham Mansfield	Computing, Engineering and Sciences
Lisa Mountford	Business, Education and Law
Dean Northfield	Arts and Creative Technologies
Sarah Page	Arts and Creative Technologies
Dr Jacky Reynolds	Arts and Creative Technologies
Leanne Rimmer	Health Sciences
John Rosie	Arts and Creative Technologies
Dr Caroline Sturdy Colls	Computing, Engineering and Sciences
John Snowdon	Arts and Creative Technologies
Dr Ruth Swetnam	Computing, Engineering and Sciences
Dr Katerina Thomas	Business, Education and Law
Si Waite	Arts and Creative Technologies
Keith Walmsley-Smith	Health Sciences
Dr Charlotte Woodcock	Health Sciences

Postgraduate Certificate Higher and Professional Education – Facilitating Learning

Arshad Hussain	Business, Education and Law
Sankaralingam	
Shunmugasundaram	Computing, Engineering and Sciences

Postgraduate Certificate Research Methods

Robert Corbett	Health Sciences
June Sampson	Health Sciences
David Winter	Student Recruitment and Admissions

Postgraduate Diploma in Education

Donna Copley	Student Recruitment and Admissions
Dr Dave Skingsley	Computing, Engineering and Sciences
Su Taylor	Student Recruitment and Admissions



Postgraduate Diploma Health and Social Care by Negotiated Learning

Sharon Graham Health Sciences

Postgraduate Diploma in Higher Education (Media Production)

David Wheeler Arts and Creative Technologies

Postgraduate Diploma Higher and Professional Education

Louis Martin Business, Education and Law

Undergraduate Framework – Art and Design Individual Modules

Gracie Gannon Arts and Creative Technologies

University Diploma in Leadership and Management Level 5

Cheryl Williams Enterprise & Commercial Development



Awards Ceremony 2014





As stated in the University Plan, Staffordshire University are a people business. Our staff have a fundamental role to play in the effective delivery of our high quality services to students and customers, wherever they may be. Customer service is at the heart of all our decisions, helping to build and enhance our reputation. Our professional, engaged, committed and diverse staff, are central in differentiating us from our competitors and driving the University forwards.

The Excellence Awards celebrate the individuals and teams who have raised their game to levels beyond those normally expected in the delivery of customer service, to provide our students, staff, partners and customers with the best possible experience.

Award for Excellence in Professional Support - Individual

Nominees

Andrea Alker

Student Office

Andrea epitomises our aim to put students at the heart of everything we do. Helping students who have difficulties while studying – often those who need to apply for extenuating circumstances – she ensures that everything is put in place for the student to succeed. Andrea's breadth of knowledge in supporting these students with a diverse range of issues is remarkable – she's always helpful and starts the process for resolving problems almost as soon as they arise. Students value Andrea's level of knowledge and often comment on how supportive and helpful she is. Working tirelessly to put students first and never judging, Andrea is a credit to the University.

Lucie Allen

Enterprise and Commercial Development

Part of the Business Services Support team and the Stafford Business Village, Lucie is a constant source of support, resolving problems quickly and efficiently. She achieves value for money, while focusing on her department's objectives. The Business Village is a new area for Lucie, but clients regularly comment on her excellent customer service – there's no job too small and Lucie delivers high on professionalism, bringing fresh inspiration to the role. She works well with her department and has gained huge respect throughout the wider University. Always rising to the challenge, Lucie is an effective communicator who never fails to deliver.

Dave Allman

Student Office

The Growing Concern is a resource led by Dave Allman. It enables staff, students and the local community to get involved in organic vegetable growing. It's also a beautiful area of interest with a diverse range of flowers, fruit trees and vegetables and a haven for birds, insects and pond life. The resource is constantly taking advantage of technologies to make it more sustainable and accessible – with ramps for improved access, solar panels to generate energy and a composting toilet. It's won local and national awards – including Silver Gilt at the Chelsea Flower Show. Dave's diligence and tireless effort has made this resource a huge success.

Marie Barlow

Faculty of Business, Education and Law

Marie works with the SSP team to support the Faculty's preparation for the implementation of SITS. She's excelled in her role and has worked in partnership with the various stakeholders – including the SSP team, the Tribal Consultants, Faculty management and academic staff. Marie has identified requirements at every stage and has developed different ways of communicating and liaising with staff. She considers each task and works out how to approach it, making suggestions and offering solutions to problems as they arise. Working with Faculty quality staff from across the University, Marie shares her ideas and solutions – and the formation of this network has been invaluable.

Pam Barlow

Campus and Commercial

In Summer 2013 – when the decision was made not to renew the X1 bus subsidy – Pam took immediate responsibility for setting up an inter-site mini bus service for the start of term. She single-handedly recruited drivers and established the service, making sure that as many students as possible received the



service they needed. Staff have also made great use of this service and no matter what problems have arisen, Pam and her team have responded with a smile and a solution. Innovative and creative when problem solving, Pam will go the extra mile to make sure that customer service is excellent, building lasting partner relationships.

Liz Binns

Faculty of Business, Education and Law

Liz is an exceptionally hard working and supportive line manager. She's worked with many academic and administrative colleagues across the University to develop innovative processes that meet the demands of the changing environment of international collaborations. Liz's can-do attitude, despite restricted resources, is commendable – she's an inspiration to those who have the pleasure of working with her. Liz constantly deals with challenging situations and approaches these with a professional and resolution-focused attitude. She makes a tremendous difference to the international partnership work of the Faculty, significantly enhancing our reputation for quality service internationally.

Jean Burgess

Information Services

Jean provides an exceptional service in supporting the administration of IT training courses. She's always effective, efficient and reliable – adding the courses to Resource Link, managing the waiting list, creating and updating attendance lists, sending out joining instructions to attendees and managing attendance within Resource Link. Jean's role supporting the whole of IS with the management of all staff development bookings and travel arrangements is invaluable. She's proficient and able to negotiate effectively when non-standard payment arrangements are needed. Whenever event bookings, hotels, or travel tickets are required, Jean always makes the arrangements quickly and accurately, she is a real asset to the University.

Rachel Burgess

Campus and Commercial

Rachel assisted in the delivery of a corporate event, organising the catering and hospitality for the Chancellor's Dinner. With intricate attention to detail, she co-ordinated staff and external suppliers on behalf of the department to achieve success. She shared information throughout the team with meticulous attention to detail and ran regular consultation

meetings to ensure that all requirements were met. Teamwork was key and Rachel put a lot of careful planning and preparation into organising Campus and Commercial Services team members. She embraced the challenge head on, encouraging team members by staying positive to help deliver an event that was a huge success and enjoyed by all who attended.

Emma Cowdell

Faculty of Health Sciences

Emma makes an outstanding contribution to the success of the University and this year she took on extra work with the SITS project, where she's made a significant and valuable contribution. Emma has exceptional communication and organisational skills, delivering results on time, with minimal fuss and maximum efficiency. In her dealings with the preparation and presentation of undergraduate award boards, she was highly commended by external examiners for her helpfulness and attention to detail. She always has time and energy to help members of the academic team, is totally customer focused and is always respectful and considerate of people's capabilities and needs.

Craig Draper

Student Office

Craig has been involved with the new fee arrangements in SITS and helped with the University's Key Information Sets (KIS) return. He's worked closely with Faculties, Partner Institutions and other departments, providing guidance and support to all areas. Craig has mastered a steep learning curve, keeping a clear idea of what the final objectives are with each task and often generating innovative ideas for accomplishing them. He's taken on board the views and requirements of all relevant parties, while making sure the University goals' have been met. Craig is professional, courteous and helpful and has established a reputation for excellence among his peers.

Rachel Good

Faculty of Health Sciences

Rachel develops positive working relationships with the admissions and admin teams and has made improvements to the system. Her work with the Service User and Carer group has enabled them to have greater involvement in the Social Work award, which members of the group and students have benefitted from. Rachel leads a 30-day skills module at level



4. She engages with partner agencies to develop a programme that introduced new approaches to the curriculum, creating excitement within the team. Rachel consults with colleagues, partners, Service Users and Carers, and students in all of her developmental work. She's raised standards and improved outcomes in all her areas.

Richard Gorton

Enterprise and Commercial Development

Richard supports a number of University committees. Working on detailed papers and returns with many people across the University he receives excellent feedback for his work. In reference to his work on the REF 2014 return, one member of executive said: "Preparing the documentation required a significant and focused input. Your attention to detail and support for all the staff involved kept us all on track and contributed to the professional and high quality document that we submitted – we could not have done it without you." Richard maintains the highest level of customer service and professionalism in all that he does.

Sharon Hemmings

Student Recruitment and Admissions

Sharon embodies the term professionalism. The first to offer her services even at their busiest times, her support allows the wider team to offer the very best in customer service. In her role at the forefront of the admissions area, her can do attitude and ability to tackle new challenges enables her to meet the changing needs of the role, by upskilling and embracing new ways of working. A dedicated lifelong learner, she regularly engages with new tasks and makes the time to learn new skills from other team members, increasing her knowledge base and ensuring that she always meets the demands of the role and the department.

Michelle Johnstone

Campus and Commercial

Michelle's work with the summer school and conference programme far exceeded all expectations. Responsible for providing accommodation for 50 conference delegates, arriving on the same day that students were due to leave halls, Michelle met her challenge with passion, drive and enthusiasm and refused to give in to those who said it would never be possible. She achieved her objectives on time and on budget, receiving excellent feedback. On the summer

school project, Michelle looked after hundreds of students, many of whom were away from home in a foreign country for the first time. She works late nights and weekends in partnership with her customers to deliver an excellent service.

Mary Leese

Faculty of Computing, Engineering and Sciences

Mary brings her team together with unlimited humour, guidance and reassurance. Always putting others first, she often works longer hours than her peers to resolve issues. Professional, approachable and innovative, Mary is constantly looking for ways to develop and improve the service she provides. Despite personal circumstances, Mary remains completely focused on all her work. Her determination is inspirational and her ability to make everyone feel special is extraordinary. Mary is an asset to the organisation and her dedication and enthusiasm is infectious.

Lisa Morgan

Faculty of Health Sciences

In the two years that Lisa has been at the University, she's progressed from being a valuable member of the excellent administrative team in the Faculty of Health Sciences, to taking on a leadership role in the administration and finance of scholarship, enterprise and research initiatives within Sport and Exercise. Lisa plays a crucial role in supporting staff development. Her organisation and administrative skills are first class and her attention to detail is outstanding – crucial when dealing with research data. Lisa's willingness to understand the data she's inputting, as well as learn about – and subsequently run – some of the statistical analyses on data, is truly impressive.

Judy O'Brien

Marketing and Public Relations

Judy's approach to her role puts people at the heart of everything she does. She has worked tirelessly to ensure University news and events are communicated effectively in a way that facilitates a culture of sharing across the institution. Judy shows true passion on a daily basis with her understanding of how important it is to communicate with an audience, internally as well as externally through her integrated approach with the Press and PR department. Staff Fest demonstrates Judy's passion for communication where she shares her knowledge with colleagues across the University, enabling colleagues to communicate effectively across the institution.



Jill Rose

Campus and Commercial

Over the past 12 months Jill has been committed to supporting her colleagues and contributing to the work of the University, during a challenging time. With help from the Finance team, Jill has ensured that business has not been impacted by her situation. She's an inspiration in the way that she has handled her work – life balance, always remaining positive and engaged. She has maintained a physical presence on campus throughout and has never let her colleagues down. Jill's circumstance continues, but she is now well into a phased return to full time work and deserves recognition for her positive attitude and dedication to the University.

Julie Smith

Marketing and Public Relations

In her role providing externally facing events management, Julie is simply superb. However complex the situation, she is dedicated to providing excellence customer service and support without any fuss or delay. The amount of hard work, planning and coordination that she delivers behind the scenes is astounding – however convoluted the process may be, she always presents to the public a calm and welcoming demeanour. Her support at Faculty level has enabled partnership projects to become very successful, with events helping to build communities of practice while strengthening relationships with partner schools. Her professionalism in delivering corporate events is key to the University's reputation, for building and maintaining stakeholder relationships, and for increasing levels of community engagement.

Dave Walker

Campus and Commercial

In September 2013, Dave was called unexpectedly to manage a team of casual staff, during a difficult time for the department. Demonstrating his commitment and adopting an innovative approach, Dave worked tirelessly to achieve his objectives and exceed all expectations – improving performance and customer engagement. He established robust relationships with colleagues across the business to take the centre forward in extremely challenging times and ensured a sound financial and customer service performance.

Carly Wilkinson

Faculty of Health Sciences

Carly's ability to remain people and customer-focused in stressful situations and when juggling competing demands is commendable. She's friendly, polite and patient – no matter what the query or problem – and will take as long as needed to resolve problems. Despite a challenging workload during a period of transition, Carly takes the time to provide reassurance and show empathy to students who phone or visit the department. She recently spent hours working through a returning student's timesheets and various forms of paperwork to give them an accurate figure of placement hours following periods of intermission for ill health. The student described her as a "superstar".

Tammy Willett

Enterprise and Commercial Development

Tammy consistently works to a high standard – as an individual and as part of a team. She's always forming new project teams, bringing her knowledge of generating income externally, and her understanding of processes and procedures internally to ensure successful outcomes. Tammy is always available to guide and support her colleagues – nothing is ever too much trouble. Adept at working across the university to identify the appropriate resource and solution, whilst maintaining an enthusiastic and pleasant attitude, Tammy's work in securing new university commercial partnerships – with companies such as Veolia, Bentley, Serco, Collectica, SOT Council Early Years – has been extremely successful.

Amy Winter

Marketing and Public Relations

Amy ensures the University provides a very public and positive first line of customer service. Responsible for our online reputation – through channels such as Facebook, Twitter, YouTube and the Student Room – she's often the first port of call for current and prospective students. Amy has to make difficult decisions quickly and deals with delicate situations sensitively to deliver a fantastic level of customer service to all online audiences. One example of this is when snow threatened to close the University; Amy answered queries from 6am until the last weather report of the day. Thanks to her, we're seen as a helpful, caring University that's always on hand with relevant and interesting information, delivered with an engaging personality.



Anne Wright

Faculty of Health Sciences

Anne demonstrates outstanding commitment to her subject, colleagues and learners. She is people focused and exhibits all of the University's values. Anne is approachable, supportive, respectful and compassionate – and her colleagues always know how much she values them. Anne has shown exceptional dedication to progressing partnership working within the university, taking primary responsibility for the management of the successful partnership with the Institute of Mathematics and Its Applications (IMA). She initiates and manages teamwork across organisations to achieve institutional goals, while still being able to envision future goals and work towards them. Striving for excellence in her work, Anne always seeks to innovate her practice – and does so successfully.

Award for Excellence in Professional Support – Team

Nominees

Social Work Admissions Tutors

Faculty of Health Sciences

Stephanie Jones, Richard Kempster, Peter Simcock

Richard Kempster, Peter Simcock and Stephanie Jones as Admissions Tutors on the undergraduate Social Work Award have demonstrated outstanding commitment to improving the admissions process in SWAPH and boosting student numbers.

Their unwavering focus on the School's business recruitment targets has been commendable. This has been evident with Social Work having one of the best recruitment performances in the University, this academic year.

As three individuals they have shown a team ethos, working with colleagues across the University in admissions, marketing and events. Only through Richard, Peter and Stephanie's innovative, resourceful and solution-focused approach to recruitment has this been possible.

Award Support /Quality & Resources Team

Faculty of Computing, Engineering and Sciences

Richard Allies, Marie Beddow, Lorraine Berks, Jo Brindley, Cath Brough, Sally Brown, Zoe Congreave, Amanda Dinnivan, Lynn Hawthorne, Declan Heath, Elaine Oldham, Karen Payne, Penny Reid, Kath Shenton, Karen Simpson, Sue Steele, Kelly Trow, Marie Wright

The professional support teams in the Faculty of Computing, Engineering and Sciences (Award Support and Quality and Resources) demonstrate exceptional levels of dedication and professionalism in all areas of their work. With members located across different sites of the University, they work collaboratively to ensure that their responsibilities are dealt with in a timely and efficient manner. Never afraid to question the ambiguous, they face challenges with resilience and embrace change – particularly relating to the Student Systems Project and SITS work – with the determination to excel.

Careers Centre Team

Enterprise and Commercial Development

Teresa Bridgwood, Vicky Cook, Julia Crooks, Wendy Pollard, Sally Smith

This team supports the work of the Careers Centre and the wider University. They're responsible for employability coaching; an employer-led events programme; JobZone (the graduate and part-time student vacancy publication); Ask Staffs Alumni; an employability-specific helpdesk; and the Destinations of Leavers from Higher Education survey. Working with the Students' Union, the Coaching Academy Staffordshire Graduate, Unitemps and Placements, team members often work outside their individual remit. Staff exhibit unconditional positive regard to all students at all times – on the front-line and through coaching – and have been recognised as excellent by the Gay and Lesbian Society and by the Mature Students' Society.

Chancellor's Dinner Catering Team

Campus and Commercial

June Adams, Janet Austin, Julia Banner, Pam Bennett, Joanne Bourne, Rachel Burgess, Dawn Clewlow, Allyson Connor, Joanne Connor, Hannah Davies, Andrew Griffiths, James Kelsey, Sabrina Hackett-Saikul, Craig Key, Joanne Lawton, Wendy Lockett, Adrian Lowe, Nikki Morris, Dawn Stonier, Liz Thorley, John Whittle



This year the University hosted the Chancellor's Dinner at the Stoke-on-Trent campus choosing the LRV as the venue. As there is no production kitchen available, the catering team worked together to provide an innovative service, overcoming this challenge. The team looked fantastic in their uniform particularly as the event was so well dressed – they were professional, attentive and able to demonstrate fantastic customer care skills helping the dinner to be a huge success. Attendees had a great evening and we received a lot of praise – from Lord Stafford, among others.

Commercial Accounts Team

Financial Services

Andrea Jesse, Ian Kirkland, Damion Peck, Babis Petrou

The Commercial Accounts Team has been fully established for just over a year and is already highly respected, driven towards continuous improvement, enhancing efficiency and developing customer service. Friendly, approachable, reliable and with high values, team members work together across the University to add value and enable improved decision making. The team is pulled in all directions, with demands from many people. They handle this professionally and set their priorities around University goals. Always looking for ways to improve processes and reduce costs, the team has helped in the budget process, generating ideas that have led to significant cost savings.

Electronics Resources Team

Faculty of Arts and Creative Technologies

Shaun Kelley, Jonathan Khoo

This team – made up of Shaun Kelley and Jonathan Khoo – provides a range of services to the Faculty and the wider institution, including timetabling, web control/audit and design, leadership of student induction activity scheduling, organisation of staff – student liaison meetings and examinations. They work with students to ensure that staff - student liaison groups work effectively, and they work with staff in academic colleges to ensure the best use of space resources. They're able to work closely with colleagues within the Faculty and beyond – negotiating, influencing and informing at all levels. They also work on external projects with educational providers and provide support for external income generating projects.

Faculty Support Office Mellor

Faculty of Computing, Engineering & Sciences

Richard Allies, Cath Brough, Lynn Hawthorne, Marie Wright

At the start of the 2013/14 academic year, the School of Engineering moved from Stafford to Stoke. The FCES Admin Support Team, already the School of Computing in the Mellor building, supported the School of Engineering before, during and after the move, ensuring that staff members and students were welcome and facilitated an easy transfer of working practices to the new site. Extremely people-focused, helpful, approachable and friendly, the team delivers an exceptional standard of work. Everyone has appreciated the smooth transition and positive attitude that has been shown by the team.

Financial Services Team

Financial Services

Jane Allsop, Carole Bailey, James Bennett, Alex Boston, Lorraine Brown, Melanie Cairns, David Cooper, Hayley Dams, Keziah Dewing, Julie Evans, David Glover, Debbie Hayes, Clare Heywood, Terri Hodson, Helen Holt, Davina Infanti, Andrea Jesse, Sharon Johnson, Liz Katabaazi, Ian Kirkland, Sacha Morrell, Hannah Morris, Jacque Mottershead, Nigel Peake, Damion Peck, Lesley Perry, Babis Petrou, Debbie Pownall, Sue Reynolds, Angela Ward

This department has faced recent difficulties, with long-term sickness and loss of key personnel impacting on staffing levels. Despite this, the team's commitment to customer service and the significant developments that have been made over the last twelve months have been outstanding. The team has maintained a high standard of service within the department and beyond, to both internal and external customers. Continually striving to make improvements and be innovative, they remain customer focused, friendly and courteous in times of heightened stress.

General Assistants Thompson Library

Information Services

Tracy Ingle, Alison Rowley

Alison and Tracy are General Assistants in the Thompson Library. As well as shelving library resources, they help students to use the facilities, find resources and access various services. This assistance is highly valued by our students – one of whom invited



them to his graduation as a way of saying thank you. This is an excellent example of how discretionary effort can make a massive difference to our students. Our Vice Chancellor agrees: "I was pleased to hear of recognition you received for the support you gave to Liam Maxwell...and for the hard work and effort you put in to supporting all students. Thank you."

International Partnership Office

Faculty of Business, Education and Law

Frances Adams, Liz Binns, Laura Burgess, Nicky Hayes

This team demonstrates an exceptional dedication to supporting more than 20 international partners with an enrolment of more than 6,000 and an income stream in excess of £1.5million. They're hard working and flexible, both while working on campus and while off campus at partner sites. As well as managing the constant, everyday demands of international partner administration, they support over 70 assessment and award boards every year – involving a significant level of administrative work. Team members go above and beyond their role descriptors at the University and while working very long hours when overseas, to guarantee a high standard of service to internal customers as well as external partners.

IS Support Team

Information Services

Rob Oakes, Alison Philips, Nicola Randles, Ed Saikul

The professional support that this team offered to Commercial Services during the challenging installation of the new EpoS till system is commendable. Their customer service approach was second to none, adopting a can do attitude to everything they took on. Nothing was too much trouble – and every task was completed with a smile. A pleasure to work with, this team took much of the pain away in terms of IT implementation – from the design and build of a server, to assisting with full mobilisation the team's professional approach was critical to the successful delivery of the project.

Quality Administrator Team

Faculty of Health Sciences

Jackie Campbell, Carol Parton

Carol and Jackie provide professional support to staff

within the Faculty. They do not only ensure that our quality processes are quality assured, but also that we exceed this and deliver excellence. Carol and Jackie work in a timely and efficient manner so their work is 100% quality – often asking academic staff for additional information and seeking clarity. Both remain focused and, even when pushed to the limits with additional workloads, they keep smiling and remain helpful on a range of quality issues. They're both thorough in all aspects of their roles, never compromising. Excellence really is at the forefront of all they do.

Quality Enhancement Service

Academic Development Unit

Jennifer Aincham, Julie Aldridge, Linda Eyre, Meg Goodwin, Christopher Gray, Andrea Jones, Dr Alison Rudd

The Quality Enhancement Service (QES) consistently demonstrates excellence in professional support and embodies the University's values. The team develops the University's quality assurance and enhancement policies and procedures in order to comply with the UK Quality Code for Higher Education and prepare the University for its 2016/17 Higher Education Review. The team also co-ordinates our day-to-day quality processes, including approval and review events, committee meetings and external examiner appointments. Taking a flexible approach – and using the opinions of inside and outside the University to inform their working practices – the team works with drive and enthusiasm, despite the increased workload that it has experienced.

Quality Support Team

Faculty of Business Education and Law

Helen Ascroft, Marie Barlow, Louise Robinson

This team provides the administrative support for a considerable amount of award planning and quality assurance activity, including new award proposals and validations, award reviews and revalidations, programme amendments, annual monitoring and external examiner approvals. They provide support for our academic planning work, ensuring that proposals are considered in line with University and Faculty procedures, and they track proposals through from inception to approval. They support managers, award leaders and module leaders with their proposals: advising, scheduling business, clarifying, and providing feedback. Knowledgeable, hard-working and with close eye for detail, they've also been at the



forefront of the Faculty's engagement with the SITS project.

Sport & Exercise Award Administrators

Faculty of Business Education and Law

Emma Cowdell, Jane Sheldon, Dale Tatton

This team has faced significant challenges over the past two years – with management, staff and procedure changes throughout the department. Despite experiencing a range of issues that could have created a stressful working environment, the team has coped remarkably well with the challenges it has faced. Acting as the front line for student enquiries for the department, the team is professional and equally dedicated to undergraduate and postgraduate students. As the primary resource for all things curriculum-related, the friendly, enthusiastic and professional support given makes the running of modules so much easier for academic staff.

Stoke Catering Team

Campus and Commercial Services

June Adams, Janet Austin, Julia Banner, Pam Bennett, Joanne Bourne, Rachel Burgess, Dawn Clewlow, Allyson Connor, Joanne Connor, Hannah Davies, Andrew Griffiths, Craig Key, Sabrina Hackett-Saikul, James Kelsey, Liz Thorley, Joanne Lawton, Wendy Lockett, Adrian Lowe, Nikki Morris, Dawn Stonier, John Whittle

The communication within this team is excellent – from management right through to general assistants, everyone involved is kept informed and constantly updated with any information required for all events to be a huge success. Extensive work is involved in the preparation as well as delivery of every event. The preparation involved for the Chancellors Dinner and the refreshments for the centenary cricket event were delivered with meticulous attention to detail. The closeness of the team is clear to all who deal with them and this is why any challenge faced will be embraced and confronted to achieve the desired outcome.

Unitemps

Enterprise and Commercial Development

Carol Bragg, Sharon Brewster, Jonathan Fogarty, Diane Gadsby, Dina Lewis

Our in-house recruitment agency, Unitemps, places students in work on-campus and with external

employers. The team works closely with departments across the University and is highly integrated within the Careers Centre. It works in partnership with other branches across the UK to share best practice and to access and to give support. Able to solve problems in an innovative and resourceful way, the team operates under considerable pressure to meet diverse client needs. While adopting different approaches for dealing with students, graduates, University staff and employers, Unitemps team members are always professional, friendly, courteous and considerate, receiving many testimonials praising their service.

Award for Technical Professional Support – Individual

Nominees

Heidi Crabb

Faculty of Arts and Creative Technologies

Heidi provides support and technical delivery to a range of creative awards and manages the IT asset information on computer replacements and software installations across the Faculty. Able to closely interrogate data for accuracy and provide accurate logistical and budget forecasts from the information, Heidi has a confident and comprehensive capacity to provide support and technical guidance and can adapt her approach and communication strategy as customers or business needs change. She balances the complexities of managing detailed technical information with the ability to advise staff on their generic IT, hardware, software and systems.

Karl Gimblett

Information Services

Karl delivers an excellent customer service no matter how big or small the task. He has an in-depth knowledge of Information Technology and provides answers without needless jargon. Karl doesn't assume knowledge, but can accurately gauge the level of understanding of those he's dealing with and tailor his advice accordingly. He provides solutions to the task at hand and uses his knowledge of the University as a whole to link in with any existing projects or change processes. By building strong links and networks with academic and support staff and maintaining a customer focus – with applicants, students and staff – Karl has established an excellent reputation within the University.



Ed Saikul

Information Services

Ed is responsible for installing, configuring, patching and upgrading a large portfolio of business facing applications. He has a positive attitude and communicates well at all levels. A great team player, Ed has worked with Campus and Commercial Services on the installation of the e-pos tills around the University; with Personnel to refresh their application infrastructure; and with the SSP team on the new student records system, SITS. Also involved in disaster recovery, system security and out of hours systems support, Ed has a proactive approach to his work and focuses on the solution rather than just the task. He often receives impressive feedback.

Award for Technical Professional Support – Team

Nominees

2D3D Technical Team

Faculty of Arts and Creative Technologies

David Aincham, Warren Best, David Dowler, David Finney, Keith Jones, John Platt, Peter Smith Stuart Porter, Alan Presutti, Susan Skinner,

This team works closely with academic and University Services to ensure their facilities and professional practices are updated across the Faculty. They cover academic studios and technical workshops on the Stoke campus in the Cadman, Henrion, Dwight, DPTA and Flaxman Buildings. Their areas – the craft and technical workshops – are complex and potentially dangerous. The team guides students through hazards, while creatively directing their ideas. Team members have a broad range of skills and bring innovation and experience to supporting the students. They are core contributors to the Degree Show and without them, the events would not be what they are.

Client Technology Applications

Information Services

Matthew Bagshaw, Jay Burke, Mark Hewitt, George Iwaniak, Gregory McCawley, Matthew Morgan, Susan O'Reilly, Dr Richard Rogers

This team acts as the departments eyes and ears in spotting potential cross-University projects that

haven't been on our radar but that we could add value to. They watch for potential website performance issues, and they enable us to accomplish institutional goals: displaying KIS and SITS information on the website. Without them, we're unable to integrate technologies that allow us to work more efficiently with other areas of the University. The team's project management is brilliant – they're not afraid to give you a gentle nudge when your deadline is up and, despite a heavy workload, they respond well to obstacles they face.

School of Engineering Technical Support Team

Faculty of Computing, Engineering and Sciences

Paul Bentley, Mike Britton, Abbas Daragheh, Neil Harvey, David Martin, Ian Pinks, Graham Preece

This talented team of technicians completed and implemented the move of the School of Engineering physical facilities during summer 2013 in time for delivery of programmes of study in 2013/14. They worked long hours to install and commission new and existing equipment. They retrained in new hardware and software in labs and on campus, quickly familiarising themselves with unfamiliar technology. Despite challenges such as an extremely tight timeframe, students received a vastly enhanced experience and were highly complimentary. Their level of service is a credit to the School of Engineering.

Award for Excellence in Teaching and Learning Support – Individual

Nominees

Andrea Bailey

Faculty of Health Sciences

Andrea is an enthusiastic member of staff, always focused upon the needs of students, who goes out of her way to ensure that the University obtains their view when undertaking or developing new work. She's worked closely with a variety of students to ensure that the opportunities exist for them to feed into the university system. She is equally committed to supporting other members of staff and always seeks to ensure that a variety of voices are heard, recognising that everyone has something to offer and everyone can learn from each other.



Dr Rachel Bolton-King

Faculty of Computing, Engineering and Sciences

Rachel has developed an innovative use of polls in Qualtrics to engage large classes of students. She shared this work with her colleagues at the TEL Showcase in June, showing great innovation in the developments and using them in a variety of ways to engage students with active learning in lectures. Rachel is people-focused and encourages, inspires and engages a wide range of staff across the University. Her commitment to excellence and innovation is evident in all her work and her presentation at the TEL Showcase demonstrated her willingness to encourage other colleagues to do the same.

Paul Boocock

Faculty of Computing, Engineering and Sciences

Paul initiated, developed and led an innovative, industrial guest speaker programme open to all School of Computing students and staff during 2013/14. This has been so successful that he'll be leading this again next year. Paul has produced a dedicated Blackboard site that holds details of all guest lecture sessions, including videoed lectures to support the teaching and learning for any student who is either unable to attend or is a distance-learner. He's aligned his efforts with departmental and institutional goals and demonstrates an ongoing commitment to excellence, innovation and continuous improvement.

Jackie Campbell

Faculty of Health Sciences

Jackie always goes out of her way to try to provide a resolution to a problem and is a pleasure to work with. She can be trusted to get the job done in a totally professional manner. Jackie is knowledgeable and professional, as well as courteous and polite. Through this, she has created an atmosphere of achievement and support. Jackie is an excellent member of staff and just the sort of employee that the University should be built upon.

Peter Considine

Faculty of Business, Education and Law

Peter has demonstrated consistent excellence in all that he does. He has developed and used an online simulation to engage students and shared this work

with his colleagues at the TEL Showcase in June.

He inspired many staff from across the University to develop their own use of blended learning, including the use of online simulations. Peter's presentation at the TEL Showcase was lively and encouraging and included his own experiences of the challenges of using technology that inspired other colleagues to explore similar tools and activities.

Jayne Evans

Faculty of Health Sciences

Jayne has consistently demonstrated skills and attributes that would not be out of place at the most senior level, in any business or organisation. She's taken on several roles that have showcased her skills, including Award Leader for the BSc Health Studies award; a small project considering the role of the personal tutor; and devising, setting up and running the FLO project. She's achieved all this despite a period of illness last summer. Jayne is kind, gentle and person-focused and she'd do anything to support a student or a colleague.

Martin Fiddler

Faculty of Computing, Engineering and Sciences

Martin has long been an active worker with our overseas partners, specialising in the Indian subcontinent. He really is the expert in applicants from this region. A raft of recent changes relating to visa regulations and the duration requirements for Masters programmes has severely jeopardised the flow of new Indian students onto our MSc Engineering awards, but Martin's experience has enabled us to remain an attractive and viable proposition to the Indian market. Using his contacts and following extensive meetings, lobbying, negotiation and redesign, his role in this intervention is one that only he could have made.

Jo Goodall

Faculty of Arts and Creative Technologies

Jo provides the delivery of shorthand for the Journalism team and is at the heart of an ongoing relationship with the NCTJ. She's instilled dedication among her students and has adopted innovative delivery methods involving the use of technology. Jo is approachable and open-minded and has continuously offered the best possible support for the students. She's highly organised and efficient and student needs are at the centre of her success. Jo is highly valued by her colleagues in Journalism and she treats everyone – colleagues and students – with dignity and respect.



Michael Hill

Faculty of Health Sciences

Michael goes above and beyond the call of duty to give the extra support required to students, arranging extra tests to give as much practice as possible. His encouragement has given students the belief that they can achieve the goals needed to complete the course. He's approachable, available as required and always greets people with a smile and a friendly face. Michael treats his students with the utmost respect and values their thoughts. His support for all learners is outstanding and without his support and encouragement, they'd have struggled to achieve their goals.

Susan Jackson

Faculty of Health Sciences

While overcoming staffing issues, Susan has been pivotal in maintaining a high standard of education and using the situation as an opportunity to enhance her programme. She's established effective communication pathways and developed links with external providers to ensure students were not compromised. Despite the extra workload, Susan managed to organise a very well evaluated national conference and secure extra work placements for our students. Susan always has time for students, supporting them, identifying solutions to their problems and empowering them to be more autonomous with their learning. Her compassion and support epitomises the values that the University promotes and she is a credit to the University.

Ian Lloyd

Faculty of Health Sciences

Ian demonstrates an innovative and comprehensive approach to providing formative feedback to the groups of students he works with. Formative feedback via online marking and face-to-face tutorials, at the mid-point of the teaching schedule, allow a comprehensive dialectic approach to student enquiries. Ian also co-ordinates and includes external partners in contributing to the teaching schedule. This reflects the continued reinforcement of professionalism that is required of future social work practitioners. Ian's innovative approach to formative feedback has led to the ability to record a tangible improvement in the average grade of this module.

Dave Mason

Faculty of Health Sciences

Following the creation of the College and Social Work and the move to Health and Care Professions Council (HCPC) as the professional regulator, Dave took the lead in developing an entirely new award – the MA in Post-Registration Social Work Practice. Dave has supported more than 90 Local Authority social workers on the award, a testament to his outstanding relationship building skills and quality of teaching and curriculum development. Dave has created an award that meets employer needs as well as professional and academic needs making the department one that supports a highly qualified social work force. To have achieved this largely alone is a credit to the University.

Carol Parton

Faculty of Health Sciences

Carol delivers an outstanding service to everyone she works with. She exudes an air of calm that is appreciated by all those around her. She's extremely organised in her own work whilst also allowing time to help others in hitting their deadlines by providing helpful support, guidance and direction. She's always willing to put in a few extra hours to achieve a deadline for an outstanding piece of work. Carol is a real team player, always receptive to the needs of others and can respond accordingly.

Peter Simcock

Faculty of Health Sciences

Peter's expert management and inspirational teaching as co-ordinator of the Service User and Carer Group has led to the success of the Social Work Award. His subject knowledge is evidenced in his research and the external activities he engages, including lecturing at national and international conferences. Peter is an excellent communicator and is highly respected amongst students and staff. The feedback on his modules from students is outstanding, with comments regularly made on his engagement, support and the commitment he makes to updating himself and his materials, offering a contemporary and interesting take on his subjects.

Dr Joy Sisley

Faculty of Arts and Creative Technologies

Joy has demonstrated excellence in her work developing a range of social media tools to engage



her students. This develops their sense of online presence and allows them to share a range of relevant and interesting resources to enrich their learning environment. Joy presented a session at the TEL Showcase event this year, around her work with ADU and the faculty learning technologist, inspiring many staff from across the university to develop their use of social media. Extremely people-focused, Joy's commitment to excellence and innovation is evident in all her work.

Dr Katy Vigurs

Faculty of Business, Education and Law

Katy has developed an innovative use of Twitter for academic and professional purposes and has shared this work with her colleagues at the TEL Showcase to develop their professional use of the site. Her presentation at the TEL Showcase was lively and encouraging, and included her own experiences of the challenges of using technology. This demonstrated her innovation and willingness to share, and to include and encourage other colleagues to do the same. Katy has also helped in the development of staff digital skills across the university.

Jessica Wagner

Faculty of Health Sciences

This year, Jessica designed and led a module on safeguarding children, working with lecturers across the Faculty and external healthcare partners. This culminated in a live case conference attended by students from different programmes of the health services faculty. The conference is now in place for future cohorts and has contributed to the University's commitment to provide interprofessional teaching and learning within the health sciences. Jessica's work is student focused and she has achieved success through her considerable skills and experience as an academic and professional practitioner.

Colin Watt

Faculty of Health Sciences

Colin leads an award that is commissioned and run in partnership with a consortium of Local Authority employers. He manages relationships within the partnerships with skill and professionalism and is trusted by all colleagues. Colin encourages others to adopt new ideas in teaching, and is comfortable changing the programme in response to current developments in practice. He's student centered,

acknowledging the pressures that students are under – particularly post graduates – balancing demanding work issues with course requirements. Colin encourages people to keep moving forward and overcome challenges and in achieving his Doctorate last year it is clear he has high standards for his teaching.

Award for Excellence in Teaching and Learning Support – Team

Nominees

Accounting Group

Faculty of Business, Education and Law

Tony Bickley, Helen Buttery, Alison Maguire, Karl McCormack

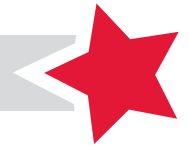
This team has adopted innovative teaching strategies to meet the needs of the University's diverse student population, including a personal tutor focus to the module and longer contact time each week with a tutor. The team has an open approach, learning from each other and sharing valuable skills freely. From the very first induction weeks' interactive sessions, to the last pieces of assessed work the students hand in, the team shows pride in ensuring students have the skills and experiences they need to reach their potential, going forward with not only a good qualification, but also key employability skills.

Business Law Module Team

Faculty of Business, Education and Law

Nicola Cole, Catherine Edwards, Ruby Hammer, Judith Tillson

This team has carried out excellent work this year in the development of the new Level 4 and HNC/HND Business Law modules delivered in the Faculty. All members have had to develop a new, exciting module which has received excellent feedback and results. This demonstrates excellence in cross-faculty working and the module uses a number of practice-based problems and scenarios to develop student expertise. By working as a cohesive team, they've developed innovative solutions that have resulted in significant improvements to the student experience on this module.



Careers Centre Faculty Facing Team

Enterprise and Commercial Development

Jill Freeman, Jackie Hartley, Janet Turner, Clare Worrall-Hill

This team is one of the first teaching teams to develop an institutional wide Blackboard content collection. Team members recently undertook the portfolio based route to Fellowship of the Higher Education Academy as part of their commitment to excellence, innovation and continuous improvement. Three achieved Associate Fellow status and their team leader achieved Senior Fellow status. They work effectively and collaboratively with a wide range of University staff, delivering over 130 presentations to more than 7,000 participants in 2013/14. A pleasure to work with, the team is accommodating, innovative, professional and respected amongst academic colleagues.

CPD Team

Personnel Services

Shan Green, Val Hall

The PgCHPE (Post-graduate Certificate in Higher and Professional Education) team members show outstanding commitment to both their subject and their learners and offer astonishingly high levels of teaching and support. From the teaching of educational theory, to the consideration of current innovations, they display a thorough knowledge of job and institutional goals and values and align them clearly with those of Faculties, Schools and individuals. Every member of the team displays complete commitment to meeting the diverse needs of their learners, while retaining their complete commitment to achieving excellence; not stopping there but continuing to seek ways to improve and innovate.

Advertising and Brand Management Team

Faculty of Arts and Creative Technologies

Paul Flemming, John Hudson

John and Paul have designed and led the ABM internship programme, Talent Pool, to help students get their foot in the door of the creative industries via placements and internships. Over the last year, they've been networking and nurturing a number of their established industry partners to use our University students as their preferred choice for interns and placements. In the first year, they placed around 13 student internships from the program, ranging in duration from two weeks to two months.

These internships have helped to build student CVs and offer invaluable experience. Two students have been offered full-time positions after completing the programme.

Lifelong and International Learning Team

Faculty of Business, Education and Law

Sharon Inglis, Russell Spink

Russell and Sharon have shown excellence through their use of online group work and video. These are both challenging uses of technology and they have developed a range of learning activities that exploit the technology and engage students with active learning. Staff digital skills are also developed in the use of this technology. Russell and Sharon have worked with the ADU to share their innovative uses of Blackboard with wider colleagues through the TEL Showcase. They're people-focused and they encourage, inspire and engage with a wide range of staff across the university.

Media Centre Technical Team

Faculty of Arts and Creative Technologies

Richard Amor Allan, Matt Evans, Luke Fawsitt, Chris Javin, Christopher Leese, Matt Lewis, Richard Mortimer, Shaun Oldham

This team continually challenges their own abilities and monitors professional practice for new workflows, techniques and technology. Their enthusiasm and love of their craft is ubiquitous. The team has oversight of several highly technical and business critical systems key to academic and technical student work. They take full ownership, management and maintenance of systems equivalent to the systems that are found in industry, providing students with a realistic industry experience. The team regularly undertakes industry accredited training and members often purchase their own books and pay for the exams to remain current. They also deliver in-house training to Faculty colleagues across the University to those interested in media training.

Operating Department Practice (ODP)

Faculty of Health Sciences

Rob Corbett, Karen Latcham, Angela Woolliscroft

Members of this team support each other to provide the best service for students and partners. They work closely with partner organisations – both NHS and private – to provide practice placements for the students. The team has been instrumental in



procuring and furnishing a new clinical skills facility that provides students with access to state of the art equipment. They have excellent student support, born with consistently high ratings achieved in the SVS / NSS. All members of the ODP teaching team are qualified ODPs or currently work part-time within the theatre environment, so they all have an excellent underpinning knowledge of the subject area.

Paramedic Science Award Team

Faculty of Health Sciences

Kirsty Apps, Sue Chakraverty, Mark Garratt, Stuart Richardson

This team works closely with the local partner Ambulance Trust who commission places for the conversion of ambulance technicians to qualified paramedics. It has increased numbers from 14 students in the 2013/14 academic year, to 50 in the 2014/15 academic year. Mark Garratt has been instrumental in gaining a fully equipped, functional training ambulance for students to practice their developing skills as paramedics. We are the only university in the country that can offer this. All members of the paramedic teaching team are qualified paramedics and have an excellent underpinning knowledge of their subject areas.

Professional Doctorate in Health Psychology

Faculty of Health Sciences

Professor David Clark-Carter, Dr Rachel Povey

Despite recent staff turnover and maternity leave, David and Rachel have worked together in taking on the extra teaching and supervision duties, ensuring that the students continued to receive an excellent study experience. They've been positive, friendly, courteous and considerate to students and other colleagues in the School despite the pressures they've faced, while keeping an eye on the bigger picture and continuing to recruit new students to the Faculty. Evidence for the success of their endeavour was abundant at the recent Professional Doctorate Conference, where students gave first class presentations.

Sport and Exercise Team

Faculty of Health Sciences

John Erskine, Matt Slater, Martin Turner

John, Matt and Martin have shown excellence in their innovative work in the use of a range of online tools to engage students in the classroom. They have shared their work with colleagues at the TEL Showcase. John has worked with the ADU to develop and share his use of VoiceThread, Socratic and Pollanywhere. John, Matt and Martin have shown innovation in their selection and use of technology and have experimented and adapted their teaching to increase the preparation done by students. They encourage, inspire and engage with a range of staff across the University and their commitment to excellence and innovation is evident in all their work.

Team RP

Faculty of Arts and Creative Technologies

Anne Duffell, Verity Hilton, Jules McCarthy

Verity, Jules and Anne ensure that all their students develop the skills they need to gain their dream job. During the Cre8 Radio project – led by Verity – staff trained the students in running an FM radio station for 28 days. The team members live and breathe their subject areas, which is great for existing students and prospective students alike. Links with Signal One and Stoke-on-Trent College have been beneficial for the University, leading to the recruitment of two new students going into Level 4, just by having them involved with Cre8. Verity, Jules and Anne are remarkable members of staff who make their students' time at University truly memorable.



Award for Excellence in Cross University Working

Teams of staff from the University's faculties, schools and services have worked together across the organisation to help create a real difference. Excellence in Cross University Working awards are presented in recognition of the tireless hard work and commitment to their roles that these teams display, and their achievements in performing them – embodying the spirit of team work and enhancing the university's reputation in the wider community.

Nominees

#StaffsSquad

Dr Jamie Barker, Steve Bateman, Peter Brookes, Martin Dixon, Dr Ian Jackson, Dr Peter Jones, Professor Marc Jones, Kris Lines, Robert Needham, Chris Parsons, Mitch Pryce, Matt Richardson, Maria Scrivens, Matt Slater, Paul Williams, Amy Winter, Professor Vish Unnithan

The World Cup campaign aimed to raise the University's reputation on the back of the world's most hotly anticipated sporting event. Colleagues from Marketing and PR worked with academic staff, students, a spin out company, education partners, an honorary graduate and the media to deliver the project. A dedicated landing page hosted a video, photo gallery, player profiles and social media links – allowing journalism students and members of the media the chance to interview academics on big issues. The campaign generated a buzz and 13 members of academic staff were positioned as thought leaders in their field. It also served as an illustration of how Marketing and PR can boost the University's reputation around something of global relevance.

Awards Ceremony Planning Group

Geoff Bridgwood, Linda Degg, Tim Deville, Janine Holdway, Jo Jones, Adrian Lowe, Eileen Phillips, Nigel Price, Mel Ramsay, Maria Scrivens, Julie Smith, Tracy Windridge

This group includes representatives from the Student Office, Students' Union, Marketing and PR, Partnerships, Campus and Commercial Services, Estates and Health and Safety. It organises the award ceremonies week at The Trentham Estate, which attracted more than 4,000 graduating students and 13,000 guests in 2014. Ensuring the best possible

experience for graduates and their guests, the team reviews the layout of the marquees; approaches to registration and payment; catering arrangements; health and safety; and transport. It also liaises with a number of external providers for photography and gown hire each year. Ticket sales generated an income of £300,000 this year, 20% more than last year – a true measure of the teams success

Broader Admissions Team - SITS Implementation

Chris Alcock, Jo Burgess, Tracey Burrows, Doreen Dakin, Paul Donnelly, Joyce Everall, Esther Handy, Sue Taylor, Andy Worden, Sharon Young

The Student Systems Project team works in partnership with a range of staff across the University to implement and embed new student record systems – SITs. One area where immediate benefits have been realised is paperless admissions. With UCAS aiming to go paperless by 2016, their aim was originally to do this by 2015, but they accomplished it a year earlier than planned, delivering huge benefits and improving turnaround times for full-time undergraduate applicants. The figures speak for themselves – decisions made within two weeks had risen from 42% to 80% this year for non-interviewing applicants and from 1% to 11% for interviewing applicants.

Centenary Cricket Match Delivery Team

Chris Alcock, James Bentley, Tim Bragg, Thomas Bray, Rachel Burgess, Tracey Burrows, Kathryn Clark, Joanne Connor, Sharon Dawson, Chris Drummond, Arron Dunn, Karl Gimblett, Andrew, Griffiths, Khawar Hameed, Tim Harris, Verity Hilton, Rob Lakin, Kris Lines, Richard Lovatt, Joe Muir, Alix Musso, Judy O'Brien, Laura Perrins, Steve Shaw, Julie Smith, Ken Sproston, Dimitrea Trbovic, John Whittle

This unique event to mark the University's 100 year anniversary of providing education heritage was researched, organised and delivered to an exceptional standard by dedicated colleagues from across the University. It ensured that all staff, students and stakeholders were aware of the significance of the anniversary and it highlighted the University's heritage and educational history, through the recruitment of teams that included University staff, alumni, present students, International students, University Cricket team and Honorary Graduates. Effective communication across the teams, a real sense of collaboration, and extensive planning all helped to



successfully deliver this key University event, which was referenced in our entry in the national Employee Engagement Survey.

Coaching Academy

Sandra Booth, Julia Crooks, John Dryer, Shan Green, Val Hall, Anne Longbottom, Dr Stephen Longden, Adrian Lowe, Dave Parkes, Clare Ridgley, David Shepherd, Amanda Sherratt, Marj Spiller, Sarah Tudor

Formed in July 2013, the Coaching Academy works within a set of European standardised systems for excellence, professional protocols and ethical guidelines, to support the development of a range of managers. The team is highly cost-effective in developing in-house capacity, eliminating the need for external coaches and allowing coaching to take place 'on the go' in a work-based context. Coaches adopt a person-centric approach to their work and have attained, or will soon attain, the ILM accredited qualifications. Frameworks are in place for the highest standards of excellence in performance to be achieved – delegates have noticed their confidence, ability to see the bigger picture and self-awareness all improving.

Employability Team

Jill Freeman, Jackie Hartley, Janet Turner, Clare Worrall-Hill

This team demonstrates excellence in its innovative work with Blackboard content, supporting a wide range of staff and students. It has worked with the Academic Development Unit to make employability resources available to staff and students within the VLE. The content system is new this year and the team has seen its potential for efficient sharing of resources within Blackboard modules. People-focused, friendly, encouraging and positive in all that they do, the team has created an innovative set of support materials that enhances the student experience and allows teaching staff to use employability materials more effectively as part of the curriculum.

Nelson Library Relocation Team

Fintan Dineen, John Hanna, Rebecca Hodgetts, Steve Marsh

This team was responsible for the move of the Nelson Library into the Octagon. The challenge was to create a new library and IT centre, relocating the existing teaching spaces into new areas in the Beacon and Octagon. The team accomplished the

move in a very short timescale with minimal impact on the student experience. On many occasions, plans were re-evaluated, budgets were reviewed and new ideas were taken on board. At each stage, the team established how best to provide the service that was being affected, working with the Students' Union to publicise the alternatives. The project was delivered on time, under budget and without any customer complaints.

SITS Workstream Managers Team

Jo Burgess, Sheila Dexter, Helen Fernyhough, Ester Handy, Pete Moss, Andy Worden

The team has had to work with most areas of the University to establish working practices and work flow systems. Communication has been excellent and the team has been innovative in looking afresh at our ways of working and deciding on more efficient processes. Always approachable and professional, they've dealt with people across the whole university in a sensitive manner due to initial concerns. In just 14 months, the team has assessed the University's hugely complex operations and procedures and streamlined them to be implemented within the SITS package. Other universities do this over several years, but they've managed to do it in a much shorter timescale.

Student Surveys Management Group

Andrea Bailey, Dr Peter Beaney, Helen Corfield, Dr Claire Gwinnett, Dr Mike Hamlyn, Tracy Jackson, Ian Jones, Diane Light, Mike Lowe, Dayo Odubonojo, Rebecca Penny, Jim Pugh

This team comprises of representatives from Faculties, Student Office, ADU, Marketing and PR, Students' Union, QES and Partnerships. Its role is to co-ordinate our approach to student surveys – including NSS, SVS, PTES, PRES, Welcome Week and International Student Barometer. With a particular focus on improving response rates, the team has helped NSS participation rates increase from 63% in 2011 to 74% in 2014. Given the importance of the student experience, securing credible qualitative and quantitative feedback from student surveys is key to hearing the Student Voice and putting in place measures to continually enhance the University's provision. This team has played a critical role in making the Student Voice heard within the University.



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